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# CALNET INFORMATION

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## WHAT IS **CALNET** . . .

**CALNET** (California Integrated Telecommunications Network) is the State's long distance network which provides cost effective long distance voice, data and video services to most locations throughout California.

## WHERE YOU CAN CALL ON **CALNET** . . .

All California locations can be reached over **CALNET**. Locations may be reached by dialing a 7-Digit unique **CALNET** Number or by dialing a 10-Digit Public Number. In addition, **CALNET** offers the capability to place Interstate and International calls based on agency selected options.

**NOTE:** Do not place local, message unit or zone usage measurement (ZUM) calls over **CALNET**. (See index for General Services Centrex, CentraNet dialing instructions listed in this directory.)

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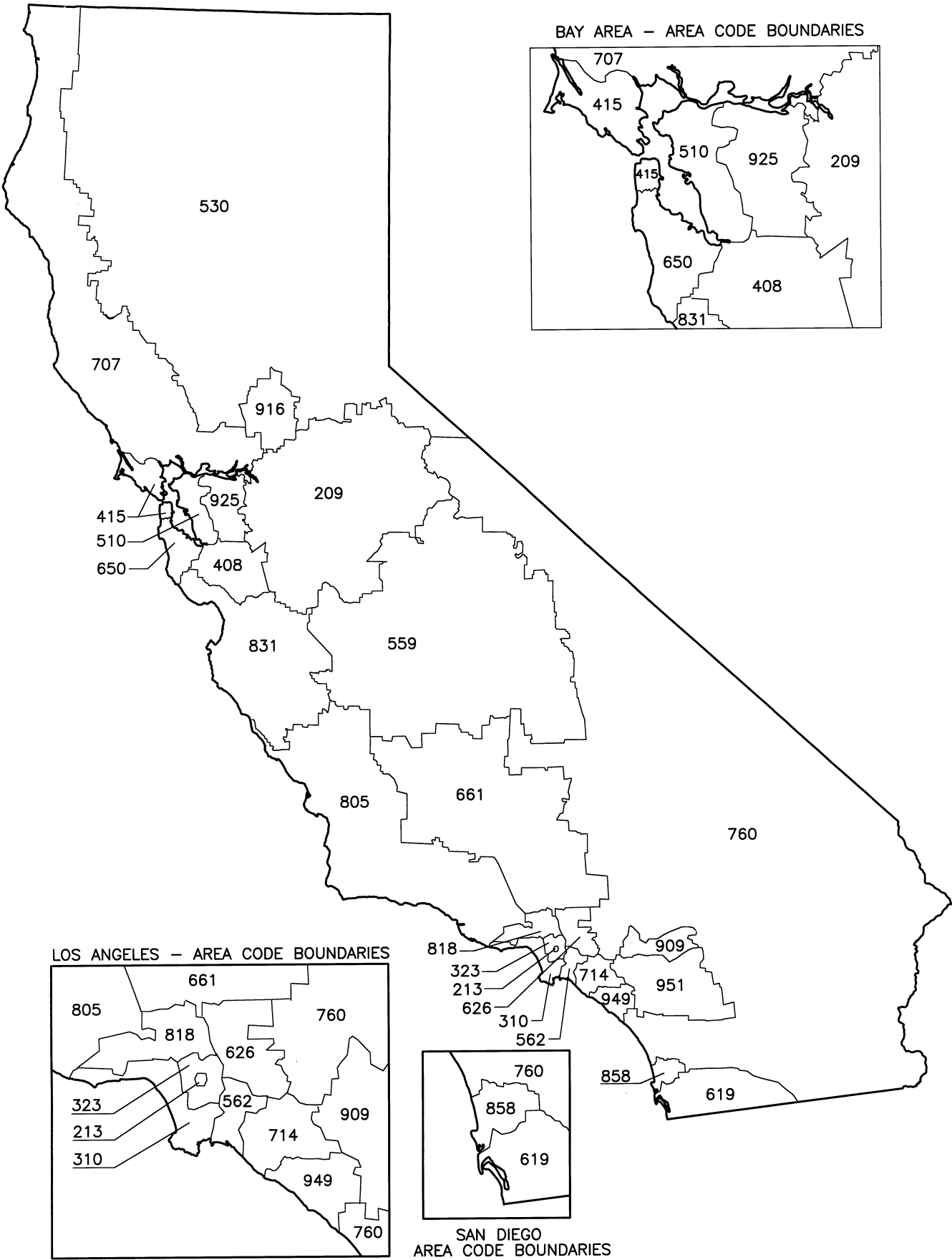
### TO CALL A **CALNET** 7-DIGIT NUMBER . . .

- Listen for Dial Tone
- Dial Access Code—If Needed  
(If access code not known, check with your supervisor or Agency Telecommunications Representative.)
- Listen for Dial Tone
- Dial 7-Digit **CALNET** Number

### TO CALL A 10-DIGIT PUBLIC NUMBER . . .

- From Locations Equipped With Automatic Routing
  - Check Your Dialing Instructions  
(Instructions from major General Services Consolidated Centrex/Centranet locations are listed in this directory.)
  - If not listed, contact your supervisor or Agency Telecommunications Representative
- From Locations Not Equipped With Automatic Routing
  - Listen for Dial Tone
  - Dial Access Code—If Needed  
(If access code not known, check with your supervisor or Agency Telecommunications Representative.)
  - Listen for Dial Tone
  - Dial 1 + Area Code + 7-Digit Public Number

# AREA CODE BOUNDARY INFORMATION



# TELECOMMUNICATIONS DEVICES FOR THE DEAF

## Emergency Procedures for TDD Users

When placing an Emergency TDD call from a General Services Centrex, CentraNet, dial 9+911 and press the space bar until someone answers.

When placing an emergency TDD call from other locations dial 911 and press the space bar until someone answers.

## California Relay Service

This service relays calls between a person using a Telecommunications Device for the Deaf (TDD) and any other telephone user within the state. The service also works in reverse, allowing a person without a TDD to call a TDD user. Specially trained personnel are available 24 hours a day, seven days a week, 365 days a year to relay calls. The service is free. Long distance or locally charged calls placed through the California Relay Service will be billed at local telephone company standard rates.

**If you have a TDD and are on a General Services Centrex, CentraNet, dial:**

9+1+800-735-2929

**From all other locations, dial:**

9+1+800-735-2922

For more information on California Relay Service (CRS), call the CRS Customer Service Center:

**If you have a TDD and are on a General Services Centrex, CentraNet, dial:**

<b>Voice</b>	9+1+800-735-0373
<b>TDD</b>	9+1+800-735-0193

**From all other locations, dial:**

<b>Voice</b>	1+800-735-0373
<b>TDD</b>	1+800-735-0193

## TERMS AND DEFINITIONS

### CENTRANET

In GTE service locations, central office based switching services are offered as **CentraNet**. Local utility owned switching services are leased by group station users on a per-line basis. **CentraNet** permits direct inward and outward dialing along with a variety of other custom calling station features.

### CENTREX

CENTREX refers to **Central** Office **Ex**change. It is a Pacific Bell central office based switching service, serving a group of station users from a switch owned by the local utility and leased by the customer on a per-line basis. Centrex service permits direct inward and outward dialing and offers a variety of other features, such as Three Way Calling, Call Transfer, Consultation and Conference.

## **TROUBLE REPORTING AND ESCALATION PROCEDURES**

The California Major Account Center (CMAC) is the trouble-reporting center for the CALNET contract customers. The center is responsible for receiving customer reports and electronically relaying the reports to the groups responsible for resolution 24 hours a day, 365 days a year. The CMAC personnel can also escalate reports, as well as directly connect you to a supervisor.

**The number to use for reporting trouble to Pacific Bell is 800-303-0103.**

Due to the complexity of the services we provide and your equipment, it is essential that you isolate trouble before reporting to Pacific Bell. A few extra minutes to properly identify, isolate, and report a trouble can save hours in resolution time. Reporting the wrong trouble or circuit number may cause extended delays in our ability to deploy the appropriate work crew to repair the problem.

**When you call in a report, please be ready to provide the following information to the CMAC (800-303-0103) personnel:**

- Your name and call back telephone number
- Address location of the trouble
- Telephone number(s)/circuit number(s) in trouble
- Name of Provider of service (i.e. Pacific Bell, MCI, and/or other LEC)
- Nature of the trouble condition
- What the circuit is used for
- Any access restrictions that may apply:
  - a. Hours building/room open for access
  - b. Building pass requirements
  - c. On site contact person and telephone number
- Request service restoration date and time, and the reason you need restoration by that time. You have the right to request whatever restoration commitment time you deem necessary
- For urgent restorations ask for call back status
- Note the name of the person taking the report, time, and ticket number

**Please be sure to write down the ticket number before hanging up for reference purposes, follow-up and/or escalation.**

The type of line or circuit in trouble determines which specific work group within Pacific Bell will be responsible for repair. If the performance of Pacific Bell's work groups do not meet your expectation, please follow the process below for escalation purposes. This process assumes that normal reporting procedures have been followed and satisfactory progress is not being made.

Contact the CMAC (800-303-0103) and ask to be connected to the appropriate Supervisor responsible for line or circuit in trouble.

Inform Supervisor that you are escalating the trouble ticket and require a current status with ETR (estimated time of restoration). Please be sure to have the ticket number available for trouble being escalated, otherwise the escalation may be delayed. Remember that a trouble must be reported before escalation can begin.

If the new commitment is not acceptable, request to speak to the CMAC Manager. If the CMAC Manager's response is still not acceptable, or at any point during the escalation process, please call a State representative on 916-657-6146.

Please remember all trouble reports, follow up and initial escalations should be made to the CMAC.

# AGENCY ABBREVIATIONS USED IN ALPHABETICAL LISTINGS

A&D Prgms	Alcohol and Drug Programs, Department of	IDFAC	Industrial Development Financing Advisory Commission, California
ABC	Alcoholic Beverage Control, Department of	Indust Rel	Industrial Relations, Department of
ABC App	Alcoholic Beverage Control Appeals Board	InfoTech	Information Technology, Department of
Admin Law	Administrative Law, Office of	Insp Genrl	Inspector General, Office of the
Aging	Aging, Department of	Insurance	Insurance, Department of
Aging Com	Aging, California Commission on	IntWstMgBd	Integrated Waste Management Board, California
Ag Rel Bd	Agricultural Labor Relations Board	Judicial	Judicial Council of California
Air Res	Air Resources Board	Judic Per	Judicial Performance, Commission on
Art Coun	Arts Council, California	Justice	Justice, Department of
Assembly	Assembly, Legislature, California State—	Law Rev	Law Revision Commission, California
AsstFund	Assistance Fund for Enterprise, Business & Industrial Development Corp., State	LegisAudit	Legislative Audit Committee, Joint
	Building Standards Commission, California	Legis Bdgt	Legislative Budget Committee, Joint
BldStanCom	Boating and Waterways, Department of	Legis Coun	Legislative Counsel, Office of
Boat&Wtrwy	Business, Transportation and Housing Agency	LHC	Organization & Economy, Milton Marks Commission on California State Government
BsTrnsHsg	Debt and Investment Advisory Commission, California		Lottery Commission, California State
CaDebAdvCm	Alternative Energy and Advanced Transportation Financing Authority, California		Lieutenant Governor, Office of the
CAESFA	African American Museum		Mandates, Commission on State
CAFFMUSM	Exposition and State Fair, California		Medical Assistance Commission, California
Cal Expo	Science Center California		Military Department—Office of the Adjutant General
Cal Museum	Teachers' Retirement System, State		Managed Risk Medical Insurance Board
CalSTRS	Transportation, Department of		Mental Health, Department of
CALTRANS	Conservation Corps, California		Motor Vehicles, Department of
CCCorps	Child Development Policy Advisory Committee		Native American Heritage Commission
CdDvAdvCom	Educational Facilities Authority, California		New Motor Vehicle Board
CEFA	Children and Families Commission, California		Planning and Research, Office of
CFSCC	Chiropractic Examiners, Board of		Osteopathic Medical Board of California
Chiro Exam	Citizens Compensation Commission, California		Traffic Safety, Office of
CitCompCom	Coastal Commission, California		Public Employment Relations Board-Headquarters
Coast Comm	Occupational Information Coord. Committee, California		Public Employees' Retirement System
COICC	Colorado River Board of California		Personnel Administration, Department of
Col Riv	Community Colleges		Personnel Board, State
Comm Coll	State Compensation Insurance Fund		Pesticide Regulation, Department of
Comp Ins	Community Services and Development, Department of		Pilot Commissioners, Board of
ComServDev	Consumer Affairs, Department of		Parks and Recreation, Department of
Cons Affrs	Conservation, Department of		Peace Officer Standards & Training, Commission on
Conserv	Control, State Board of		Postsecondary Education Commission, California
Control Bd	Controller, State		Press, The
Controller	Corporations, Department of		Prison Industry Authority
Corp	Corrections, Board of		Prison Industry Board
Corr Bd of	Corrections, Department of		Prison Terms, Board of
Correction	Pollution Control Financing Authority, California		Public Defender, State
CPCFA	Criminal Justice Planning, Office of		Public Utilities Commission, State of California
Crim Jus	Courts of Appeal		Real Estate Appraisers, Office of
Crt Appeal	Coastal Conservancy, State		Real Estate, Department of
CstlCnsvcy	California State University		Rehabilitation, Department of
CSU	Coachella Valley Mountains Conservancy		Resources Agency
CVMNTCN	Debt Limit Allocation Committee, California		Education, State Board of
DebtLtoCm	Delta Protection Commission		Developmental Disabilities, State Council on
DeltaProCm	Developmental Disabilities, Area Boards on		School Finance Authority, California
DevDisaBd	Developmental Services, Department of		Secretary of State
Dev Svcs	Employment Development Department		Seismic Safety Commission
EDD	Education, Department of		Senate, Legislature, California State—
Education	Education, Office of the Secretary for		San Francisco Bay Conservation & Development Commission
Educ Secy	Electricity Oversight Board		State Independent Living Council
ElectOSB	Emergency Services, Office of		San Joaquin River Conservancy
Emer Svcs	Emergency Medical Services Authority		Santa Monica Mountains Conservancy
EmerMedSvc	Environmental Protection Agency, California		Social Services, Department of
EvnProAgCa	Energy Resources Conservation & Development Commission		Status of Women, Commission on the
Enrgy Comm	Employee Parking Information		State and Consumer Services Agency
EmpPrkInfo	Environmental Health Hazard Assessment, Office of		Student Aid Commission, California
EvnHthHzAs	Equalization, Board of		Audits, Bureau of State
Equal	Fish and Game Commission		State Bar of California
F&G Comm	Fair Political Practices Commission		Library, California State
FairPolPr	Finance, Department of		State Lands Commission-Headquarters
Finance	Financial Institutions, Department of		Summer School for the Arts, California State
Financial	Food and Agriculture, Department of		Supreme Court of California
Food & Agr	Forestry and Fire Protection, Department of		Tahoe Conservancy, California
Forestry	Forestry, Board of		Teacher Credentialing, Commission on
ForestryBd	Franchise Tax Board		Stephen P. Teale Data Center
Fran Tax	Fair Employment and Housing, Department of		Toxic Substances Control, Department of
FrEmp&Hous	Fair Employment and Housing Commission		Transportation Commission, California
FrEmpHsCom	Fish and Game, Department of		Trade and Commerce Agency, California
Fsh & Game	General Services, Department of		Treasurer, State
Gen Serv	Governor's Office		Tax Credit Allocation Committee, California
Govs Ofc	Health and Human Services Agency Data Center		University of California
H&H DataCtr	Hastings College of Law		Uniform State Laws, California Commission on
Hastings	Health Planning and Development, Office of Statewide		U.S. Department of Labor Veterans' Employment & Training Service
Hlth Plan	Health Services, Department of		Urban Waterfront Area Restoration Financing Authority, California
Hlth Svcs	Health Facilities Financing Authority, California		Veterans Affairs, Department of
HlthFacAth	Health and Human Services Agency, California		Water Resources, Department of
Hlth & Hum	High Speed Rail Authority, California		Wildlife Conservation Board
HISPDRAIL	Horse Racing Board, California		Water Resources Control Board, State
HorseRacBd	Housing and Community Development, Department of		Youth & Adult Correctional Agency
Housing	Housing Finance Agency, California		Youthful Offender Parole Board
HousingFin	Heritage Preservation Commission, California		Youth Authority, Department of the
HrtgPrCom	Highway Patrol, California Department of		
Hwy Patrol			
		LotteryCom	
		Lt Gov	
		Mandates	
		MedAsstCom	
		Military	
		MngRskMdBd	
		Mntl Hlth	
		Motor Veh	
		NativeAmer	
		NewMtrVeh	
		OPR	
		Osteo Med	
		OTS	
		PERB	
		PERS	
		Pers Admin	
		Pers Bd	
		PestReg	
		Pilot Comm	
		Pks & Rec	
		POST	
		Post Educ	
		Press	
		PrisIndAth	
		PrisIndBd	
		Prison Trms	
		Pub Def	
		Pub Util	
		RealEstApp	
		Real Est	
		Rehab	
		Resources	
		SBDDEDU	
		SCDD	
		SchFinAthy	
		Secy State	
		SeisSafCom	
		Senate	
		SF Bay	
		SILC	
		SJRCN	
		SMon Mts	
		Social Svc	
		Stat Women	
		St&ConsSer	
		Stdnt Aid	
		StAudit	
		StBar	
		StLibrary	
		St Lands	
		StSchArts	
		Supreme Ct	
		TahoeConsy	
		Teach Cred	
		Teale	
		ToxicSubCntl	
		Trans Comm	
		Trd&ComAgy	
		Treasurer	
		TxCrdAloCm	
		UC System	
		UnStLaws	
		USLabor	
		UWRFAC	
		Vet Affair	
		Water Res	
		WldlfeCnBd	
		WR Cont Bd	
		Y&ACorAgy	
		YOffParBd	
		Youth Auth	

## 6 PORT STATION CONTROLLED CONFERENCE

Many General Services CENTREX, CENTRANET locations are equipped with the 6 Port Conference feature. Refer to the appropriate dialing instruction page to determine if your location is equipped for this feature. The dialing instruction page will also indicate which one of the following instructions (A or B) applies. Conference calls consist of originator and up to 5 conferees. Conferees may be on Centrex stations, **CALNET** or public numbers. All conferees must be added by the originator.

### A.

#### Centrex/CentraNet

##### To Establish A Conference Call

1. LISTEN FOR DIAL TONE.
2. DIAL YOUR 6 PORT CONFERENCE CODE,\* LISTEN FOR RECALL DIAL TONE.
3. DIAL NUMBER OF FIRST CONFeree AND ANNOUNCE CALL.  
NOTE: If you misdial, receive busy or no answer on first attempt, hang up and start again.

##### To Add Additional Conferees

4. DEPRESS SWITCHHOOK, LISTEN FOR RECALL DIAL TONE.
5. DIAL NUMBER OF NEXT CONFeree AND ANNOUNCE CALL.  
NOTE: If you misdial and the dialing sequence is not complete, do not hang up. Depress switchhook ONCE to reconnect to conference. Start step 4 again.  
IF YOU REACH A WRONG NUMBER, RECEIVE BUSY OR NO ANSWER, HANG UP AND WAIT FOR RINGBACK. LIFT RECEIVER AND YOU ARE RECONNECTED TO THE CONFERENCE CALL. START STEP 4 AGAIN.
6. DEPRESS SWITCHHOOK ONCE. YOU AND CONFeree ARE CONNECTED TO OTHER CONFerees.
7. REPEAT STEPS 4 THROUGH 6 UNTIL ALL CONFerees ARE CONNECTED, THEN BEGIN CONVERSATION.
8. ANY CONFeree MAY HANG UP AT ANY TIME; ALL OTHERS WILL REMAIN CONNECTED AS LONG AS ONE CENTREX/CENTRANET STATION REMAINS ON THE LINE.
9. TO TERMINATE CONFERENCE, ALL CONFerees HANG UP.

### B.

#### Centrex

##### To Establish A Conference Call

1. LIFT HANDSET AND LISTEN FOR DIAL TONE.
2. DIAL YOUR 6 PORT CONFERENCE CODE.\*
3. LISTEN FOR RECALL DIAL TONE.
4. DIAL NUMBER OF FIRST CONFeree.
5. ADVISE YOU ARE ESTABLISHING A CONFERENCE CALL.
6. DEPRESS SWITCHHOOK/FEATURE BUTTON ONCE.
7. LISTEN FOR RECALL DIAL TONE.
8. DIAL 6 PORT CONFERENCE CODE.

##### To Add Additional Conferees

9. DEPRESS SWITCHHOOK/FEATURE BUTTON ONCE.
10. LISTEN FOR RECALL DIAL TONE.
11. DIAL NUMBER OF NEXT CONFeree.
12. ANNOUNCE CONFERENCE.
13. DEPRESS SWITCHHOOK/FEATURE BUTTON ONCE.
14. LISTEN FOR RECALL DIAL TONE.
15. DIAL 6 PORT CONFERENCE CODE.

If the conferee does not wish to be added to the conference, or if the number is busy or does not answer:

1. DEPRESS SWITCHHOOK/FEATURE BUTTON ONCE.
  2. LISTEN FOR RECALL DIAL TONE.
  3. DIAL CANCEL CODE.\*
  4. LISTEN FOR RECALL DIAL TONE.
  5. DIAL 6 PORT CONFERENCE CODE.
- ANY CONFeree MAY HANG UP AT ANY TIME; ALL OTHERS WILL REMAIN CONNECTED AS LONG AS ONE CENTREX OR CALDEX STATION REMAINS ON THE LINE.
  - TO TERMINATE CONFERENCE, ALL CONFerees HANG UP.

\* See your Dialing Instructions page for your 6 port conference code(s).



# BAKERSFIELD CENTREX

## 681—CALNET PREFIX USERS ONLY

### TO CALL

Listen for dial tone then—DIAL

<ul style="list-style-type: none"> <li>• ANOTHER STATION WITHIN YOUR SYSTEM</li> <li>• <b>CALNET</b> 7-DIGIT NUMBERS</li> <li>• PUBLIC NUMBERS <ul style="list-style-type: none"> <li>—Local Numbers (Usage Charges Apply)</li> <li>—Long Distance Numbers Within Your Area Code</li> <li>—Long Distance Numbers Outside Your Area Code <ul style="list-style-type: none"> <li>—Within California</li> <li>—Outside California (Within U.S.) <ul style="list-style-type: none"> <li>—Calls to Route Only Via <b>CALNET</b></li> <li>—Calls to Route Via <b>CALNET</b> or Toll</li> </ul> </li> <li>—Outside Continental U.S.</li> </ul> </li> </ul> </li> </ul>	4-Digit Station Number 8 + 7-Digit <b>CALNET</b> Number  9 + 7-Digit Public Number Check Public Telephone Directory 9 + 7-Digit Public Number  9 + 1 + Area Code + 7-Digit Public Number  8 + Area Code + 7-Digit Public Number 9 + 1 + Area Code + 7-Digit Public Number 9 + 011 + Country Code + City Code + Public Number (See Instructions in Public Telephone Directory)
<ul style="list-style-type: none"> <li>• INFORMATION <ul style="list-style-type: none"> <li>—<b>CALNET</b> Numbers (8:00 a.m.—5:00 p.m.) <ul style="list-style-type: none"> <li>—TDD Only</li> </ul> </li> <li>—Public Numbers <ul style="list-style-type: none"> <li>—Directory Assistance Within Your Area Code (Charges Apply When Calls Exceed Allowance)</li> <li>—Directory Assistance Outside Your Area Code</li> <li>—WATS Toll-Free (800) Numbers (Many businesses have WATS numbers. If so, use the toll-free number.)</li> </ul> </li> </ul> </li> <li>• DIRECTORY INFORMATION SERVICE <ul style="list-style-type: none"> <li>—State (8:00 a.m.—5:00 p.m.) <ul style="list-style-type: none"> <li>—TDD Only</li> </ul> </li> <li>—Telephone Company</li> </ul> </li> <li>• CONFERENCE CALLS <ul style="list-style-type: none"> <li>—6 Port (See Instructions Page A-7 Side B)</li> <li>—Telephone Company</li> </ul> </li> <li>• TELEPHONE TROUBLE PROCEDURE</li> </ul>	8 + 437-9900 8 + 437-9901  9 + 411  9 + 1 + Area Code + 555-1212 9 + 1 + 800 + 555-1212  8 + 437-9900 8 + 437-9901 9 + 0  118 9 + 0—Ask for Conference Operator See Instructions Page A-5

**TRANSFER** • **INCOMING CALLS MAY BE TRANSFERRED TO ANY STATION WITHIN YOUR CENTREX SYSTEM, CALNET OR PUBLIC NUMBER.**  
• **OUTGOING CALLS (TO NUMBERS OUTSIDE YOUR CENTREX SYSTEM) MAY BE TRANSFERRED ONLY TO ANOTHER STATION WITHIN YOUR CENTREX SYSTEM.**

### TRANSFER

- Depress Switchhook Once
  - Listen for Recall Dial Tone
  - Dial Number
- When Ringing is Heard, Hang Up,  
or \*

### CONSULTATION

(Talk To Another Number Without  
Being Heard by Caller)

- Depress Switchhook Once
- Listen for Recall Dial Tone
- Dial Number \*
- Consult
- When Consulted Party Hangs Up,  
Depress Switchhook to Return  
to Caller

### 3-WAY CALLING

(Add Another Number To A  
Call In Progress)

- Depress Switchhook Once
- Listen for Recall Dial Tone
- Dial Number \*
- Announce the Call
- Depress Switchhook to Establish a  
3-Way Conversation

(One party can hang up, leaving a  
2-way conversation as long as a  
Centrex station within your system  
remains on the line.)

\* If Number is Busy, or Doesn't Answer, Depress Switchhook to Reconnect Caller, Depress Switchhook Again to Clear Busy or Ringing.



# CHICO CENTREX

## 459—CALNET PREFIX USERS ONLY

### TO CALL

Listen for dial tone then—DIAL

<ul style="list-style-type: none"> <li>• ANOTHER STATION WITHIN YOUR SYSTEM</li> <li>• <b>CALNET</b> 7-DIGIT NUMBERS</li> <li>• PUBLIC NUMBERS <ul style="list-style-type: none"> <li>—Local Numbers (Usage Charges Apply)</li> <li>—Long Distance Numbers Within Your Area Code</li> <li>—Long Distance Numbers Outside Your Area Code <ul style="list-style-type: none"> <li>—Within California</li> <li>—Outside California (Within U.S.) <ul style="list-style-type: none"> <li>—Calls to Route Only Via <b>CALNET</b></li> <li>—Calls to Route Via <b>CALNET</b> or Toll</li> </ul> </li> <li>—Outside Continental U.S.</li> </ul> </li> </ul> </li> </ul>	4-Digit Station Number 8 + 7-Digit <b>CALNET</b> Number  9 + 7-Digit Public Number Check Public Telephone Directory 9 + 7-Digit Public Number  9 + 1 + Area Code + 7-Digit Public Number  8 + Area Code + 7-Digit Public Number 9 + 1 + Area Code + 7-Digit Public Number 9 + 011 + Country Code + City Code + Public Number (See Instructions in Public Telephone Directory)
<ul style="list-style-type: none"> <li>• INFORMATION <ul style="list-style-type: none"> <li>—<b>CALNET</b> Numbers (8:00 a.m.—5:00 p.m.)</li> <li>—TDD Only</li> <li>—Public Numbers <ul style="list-style-type: none"> <li>—Directory Assistance Within Your Area Code (Charges Apply When Calls Exceed Allowance)</li> <li>—Directory Assistance Outside Your Area Code</li> <li>—WATS Toll-Free (800) Numbers (Many businesses have WATS numbers. If so, use the toll-free number.)</li> </ul> </li> </ul> </li> <li>• DIRECTORY INFORMATION SERVICE <ul style="list-style-type: none"> <li>—State (8:00 a.m.—5:00 p.m.)</li> <li>—TDD Only</li> <li>—Telephone Company</li> </ul> </li> <li>• CONFERENCE CALLS <ul style="list-style-type: none"> <li>—6 Port (See Instructions Page A-7 Side B)</li> <li>—Telephone Company</li> </ul> </li> <li>• TELEPHONE TROUBLE PROCEDURE</li> </ul>	8 + 437-9900 8 + 437-9901  9 + 411  9 + 1 + Area Code + 555-1212 9 + 1 + 800 + 555-1212  8 + 437-9900 8 + 437-9901 9 + 0  118 9 + 0—Ask for Conference Operator See Instructions Page A-5

**TRANSFER • INCOMING CALLS MAY BE TRANSFERRED TO ANY STATION WITHIN YOUR CENTREX SYSTEM, CALNET OR PUBLIC NUMBER.**  
**• OUTGOING CALLS (TO NUMBERS OUTSIDE YOUR CENTREX SYSTEM) MAY BE TRANSFERRED ONLY TO ANOTHER STATION WITHIN YOUR CENTREX SYSTEM.**

### TRANSFER

- Depress Switchhook Once
  - Listen for Recall Dial Tone
  - Dial Number
- When Ringing is Heard, Hang Up,  
or \*

### CONSULTATION

(Talk To Another Number Without  
Being Heard by Caller)

- Depress Switchhook Once
- Listen for Recall Dial Tone
- Dial Number \*
- Consult
- When Consulted Party Hangs Up,  
Depress Switchhook to Return  
to Caller

### 3-WAY CALLING

(Add Another Number To A  
Call In Progress)

- Depress Switchhook Once
- Listen for Recall Dial Tone
- Dial Number \*
- Announce the Call
- Depress Switchhook to Establish a  
3-Way Conversation

(One party can hang up, leaving a  
2-way conversation as long as a  
Centrex station within your system  
remains on the line.)

\* If Number is Busy, or Doesn't Answer, Depress Switchhook to Reconnect Caller, Depress Switchhook Again to Clear Busy or Ringing.

# EUREKA CENTREX

## 538—CALNET PREFIX USERS ONLY

### TO CALL

*Listen for dial tone then—DIAL*

<ul style="list-style-type: none"> <li>• ANOTHER STATION WITHIN YOUR SYSTEM</li> <li>• <b>CALNET</b> 7-DIGIT NUMBERS</li> <li>• PUBLIC NUMBERS <ul style="list-style-type: none"> <li>—Local Numbers (Usage Charges Apply)</li> <li>—Long Distance Numbers Within Your Area Code</li> <li>—Long Distance Numbers Outside Your Area Code <ul style="list-style-type: none"> <li>—Within California</li> <li>—Outside California (Within U.S.) <ul style="list-style-type: none"> <li>—Calls to Route Only Via <b>CALNET</b></li> <li>—Calls to Route Via <b>CALNET</b> or Toll</li> </ul> </li> <li>—Outside Continental U.S.</li> </ul> </li> </ul> </li> </ul>	4-Digit Station Number 8 + 7-Digit <b>CALNET</b> Number  9 + 7-Digit Public Number Check Public Telephone Directory 9 + 7-Digit Public Number  9 + 1 + Area Code + 7-Digit Public Number  8 + Area Code + 7-Digit Public Number 9 + 1 + Area Code + 7-Digit Public Number 9 + 011 + Country Code + City Code + Public Number (See Instructions in Public Telephone Directory)
<ul style="list-style-type: none"> <li>• INFORMATION <ul style="list-style-type: none"> <li>— <b>CALNET</b> Numbers (8:00 a.m.—5:00 p.m.)</li> <li>—TDD Only</li> <li>—Public Numbers <ul style="list-style-type: none"> <li>—Directory Assistance Within Your Area Code (Charges Apply When Calls Exceed Allowance)</li> <li>—Directory Assistance Outside Your Area Code</li> <li>—WATS Toll-Free (800) Numbers (Many businesses have WATS numbers. If so, use the toll-free number.)</li> </ul> </li> </ul> </li> <li>• DIRECTORY INFORMATION SERVICE <ul style="list-style-type: none"> <li>—State (8:00 a.m.—5:00 p.m.)</li> <li>—TDD Only</li> <li>—Telephone Company</li> </ul> </li> <li>• CONFERENCE CALLS <ul style="list-style-type: none"> <li>—Telephone Company</li> </ul> </li> <li>• TELEPHONE TROUBLE PROCEDURE</li> </ul>	8 + 437-9900 8 + 437-9901  9 + 411  9 + 1 + Area Code + 555-1212 9 + 1 + 800 + 555-1212  8 + 437-9900 8 + 437-9901 9 + 0  9 + 0—Ask for Conference Operator See Instructions Page A-5

**TRANSFER** • **INCOMING CALLS MAY BE TRANSFERRED TO ANY STATION WITHIN YOUR CENTREX SYSTEM, CALNET OR PUBLIC NUMBER.**  
• **OUTGOING CALLS (TO NUMBERS OUTSIDE YOUR CENTREX SYSTEM) MAY BE TRANSFERRED ONLY TO ANOTHER STATION WITHIN YOUR CENTREX SYSTEM.**

### TRANSFER

- Depress Switchhook Once
  - Listen for Recall Dial Tone
  - Dial Number
- When Ringing is Heard, Hang Up,  
or \*

### CONSULTATION

(Talk To Another Number Without  
Being Heard By Caller)

- Depress Switchhook Once
- Listen for Recall Dial Tone
- Dial Number \*
- Consult
- When Consulted Party Hangs Up,  
Depress Switchhook to Return  
to Caller

### 3-WAY CALLING

(Add Another Number To A  
Call In Progress)

- Depress Switchhook Once
  - Listen for Recall Dial Tone
  - Dial Number \*
  - Announce the Call
  - Depress Switchhook to Establish a  
3-Way Conversation
- (One party can hang up, leaving a  
2-way conversation as long as a  
Centrex station within your system  
remains on the line.)

\* If Number is Busy, or Doesn't Answer, Depress Switchhook to Reconnect Caller, Depress Switchhook Again to Clear Busy or Ringing.

# FRESNO CENTREX

## 421 /422—CALNET PREFIX USERS ONLY

### TO CALL

Listen for dial tone then—DIAL

<ul style="list-style-type: none"> <li>• ANOTHER STATION WITHIN YOUR SYSTEM</li> <li>• <b>CALNET</b> 7-DIGIT NUMBERS</li> <li>• PUBLIC NUMBERS <ul style="list-style-type: none"> <li>—Local Numbers (Usage Charges Apply)</li> <li>—Long Distance Numbers Within Your Area Code</li> <li>—Long Distance Numbers Outside Your Area Code <ul style="list-style-type: none"> <li>—Within California</li> <li>—Outside California (Within U.S.) <ul style="list-style-type: none"> <li>—Calls to Route Only Via <b>CALNET</b></li> <li>—Calls to Route Via <b>CALNET</b> or Toll</li> </ul> </li> <li>—Outside Continental U.S.</li> </ul> </li> </ul> </li> </ul>	4-Digit Station Number 8 + 7-Digit <b>CALNET</b> Number  9 + 7-Digit Public Number Check Public Telephone Directory 9 + 7-Digit Public Number  9 + 1 + Area Code + 7-Digit Public Number  8 + Area Code + 7-Digit Public Number 9 + 1 + Area Code + 7-Digit Public Number 9 + 011 + Country Code + City Code + Public Number (See Instructions in Public Telephone Directory)
<ul style="list-style-type: none"> <li>• INFORMATION <ul style="list-style-type: none"> <li>— <b>CALNET</b> Numbers (8:00 a.m.—5:00 p.m.)</li> <li>—TDD Only</li> <li>—Public Numbers <ul style="list-style-type: none"> <li>—Directory Assistance Within Your Area Code (Charges Apply When Calls Exceed Allowance)</li> <li>—Directory Assistance Outside Your Area Code</li> <li>—WATS Toll-Free (800) Numbers (Many businesses have WATS numbers. If so, use the toll-free number.)</li> </ul> </li> </ul> </li> <li>• DIRECTORY INFORMATION SERVICE <ul style="list-style-type: none"> <li>—State (8:00 a.m.—5:00 p.m.)</li> <li>—TDD Only</li> <li>—Telephone Company</li> </ul> </li> <li>• CONFERENCE CALLS <ul style="list-style-type: none"> <li>—6 Port (See Instructions Page A-7 Side B)</li> <li>—Telephone Company</li> </ul> </li> <li>• TELEPHONE TROUBLE PROCEDURE</li> </ul>	8 + 437-9900 8 + 437-9901  9 + 411  9 + 1 + Area Code + 555-1212 9 + 1 + 800 + 555-1212  8 + 437-9900 8 + 437-9901 9 + 0  116 9 + 0—Ask for Conference Operator See Instructions Page A-5

**TRANSFER** • **INCOMING CALLS MAY BE TRANSFERRED TO ANY STATION WITHIN YOUR CENTREX SYSTEM, CALNET OR PUBLIC NUMBER.**  
• **OUTGOING CALLS (TO NUMBERS OUTSIDE YOUR CENTREX SYSTEM) MAY BE TRANSFERRED ONLY TO ANOTHER STATION WITHIN YOUR CENTREX SYSTEM.**

### TRANSFER

- Depress Switchhook Once
  - Listen for Recall Dial Tone
  - Dial Number
- When Ringing is Heard, Hang Up,  
or \*

### CONSULTATION

(Talk To Another Number Without  
Being Heard By Caller)

- Depress Switchhook Once
- Listen for Recall Dial Tone
- Dial Number \*
- Consult
- When Consulted Party Hangs Up,  
Depress Switchhook to Return  
to Caller

### 3-WAY CALLING

(Add Another Number To A  
Call In Progress)

- Depress Switchhook Once
- Listen for Recall Dial Tone
- Dial Number \*
- Announce the Call
- Depress Switchhook to Establish a  
3-Way Conversation

(One party can hang up, leaving a  
2-way conversation as long as a  
Centrex station within your system  
remains on the line.)

\* If Number is Busy, or Doesn't Answer, Depress Switchhook to Reconnect Caller, Depress Switchhook Again to Clear Busy or Ringing.

# FRESNO CENTREX

## 425—CALNET PREFIX USERS ONLY

### TO CALL

*Listen for dial tone then—DIAL*

<ul style="list-style-type: none"> <li>• ANOTHER STATION WITHIN YOUR SYSTEM</li> <li>• <b>CALNET</b> 7-DIGIT NUMBERS</li> <li>• PUBLIC NUMBERS <ul style="list-style-type: none"> <li>—Local Numbers (Usage Charges Apply)</li> <li>—Long Distance Numbers Within Your Area Code</li> <li>—Long Distance Numbers Outside Your Area Code <ul style="list-style-type: none"> <li>—Within California</li> <li>—Outside California (Within U.S.) <ul style="list-style-type: none"> <li>—Calls to Route Only Via <b>CALNET</b></li> <li>—Calls to Route Via <b>CALNET</b> or Toll</li> </ul> </li> <li>—Outside Continental U.S.</li> </ul> </li> </ul> </li> </ul>	4-Digit Station Number 8 + 7-Digit <b>CALNET</b> Number  9 + 7-Digit Public Number Check Public Telephone Directory 9 + 7-Digit Public Number  9 + 1 + Area Code + 7-Digit Public Number  8 + Area Code + 7-Digit Public Number 9 + 1 + Area Code + 7-Digit Public Number 9 + 011 + Country Code + City Code + Public Number (See Instructions in Public Telephone Directory)
<ul style="list-style-type: none"> <li>• INFORMATION <ul style="list-style-type: none"> <li>—<b>CALNET</b> Numbers (8:00 a.m.—5:00 p.m.)</li> <li>—TDD Only</li> <li>—Public Numbers <ul style="list-style-type: none"> <li>—Directory Assistance Within Your Area Code (Charges Apply When Calls Exceed Allowance)</li> <li>—Directory Assistance Outside Your Area Code</li> <li>—WATS Toll-Free (800) Numbers (Many businesses have WATS numbers. If so, use the toll-free number.)</li> </ul> </li> </ul> </li> <li>• DIRECTORY INFORMATION SERVICE <ul style="list-style-type: none"> <li>—State (8:00 a.m.—5:00 p.m.)</li> <li>—TDD Only</li> <li>—Telephone Company</li> </ul> </li> <li>• CONFERENCE CALLS <ul style="list-style-type: none"> <li>—Telephone Company</li> </ul> </li> <li>• TELEPHONE TROUBLE PROCEDURE</li> </ul>	8 + 437-9900 8 + 437-9901  9 + 411  9 + 1 + Area Code + 555-1212 9 + 1 + 800 + 555-1212  8 + 437-9900 8 + 437-9901 9 + 0  9 + 0—Ask for Conference Operator See Instructions Page A-5

**TRANSFER** • **INCOMING CALLS MAY BE TRANSFERRED TO ANY STATION WITHIN YOUR CENTREX SYSTEM, CALNET OR PUBLIC NUMBER.**  
• **OUTGOING CALLS (TO NUMBERS OUTSIDE YOUR CENTREX SYSTEM) MAY BE TRANSFERRED ONLY TO ANOTHER STATION WITHIN YOUR CENTREX SYSTEM.**

### TRANSFER

- Depress Switchhook Once
  - Listen for Recall Dial Tone
  - Dial Number
- When Ringing is Heard, Hang Up,  
or \*

### CONSULTATION

(Talk To Another Number Without  
Being Heard By Caller)

- Depress Switchhook Once
- Listen for Recall Dial Tone
- Dial Number \*
- Consult
- When Consulted Party Hangs Up,  
Depress Switchhook to Return  
to Caller

### 3-WAY CALLING

(Add Another Number To A  
Call In Progress)

- Depress Switchhook Once
- Listen for Recall Dial Tone
- Dial Number \*
- Announce the Call
- Depress Switchhook to Establish a  
3-Way Conversation

(One party can hang up, leaving a  
2-way conversation as long as a  
Centrex station within your system  
remains on the line.)

\* If Number is Busy, or Doesn't Answer, Depress Switchhook to Reconnect Caller, Depress Switchhook Again to Clear Busy or Ringing.

# IRVINE CENTREX

## 655—CALNET PREFIX USERS ONLY

### TO CALL

*Listen for dial tone then—DIAL*

- ANOTHER STATION WITHIN YOUR SYSTEM
- **CALNET** 7-DIGIT NUMBERS
- PUBLIC NUMBERS
  - Local Numbers  
(Usage Charges Apply)
  - Long Distance Numbers Within Your Area Code
  - Long Distance Numbers Outside Your Area Code
    - Within California
    - Outside California (Within U.S.)
      - Calls to Route Only Via **CALNET**
      - Calls to Route Via **CALNET** or Toll
    - Outside Continental U.S.
- INFORMATION
  - CALNET** Numbers (8:00 a.m.—5:00 p.m.)
    - TDD Only
  - Public Numbers
    - Directory Assistance Within Your Area Code  
(Charges Apply When Calls Exceed Allowance)
    - Directory Assistance Outside Your Area Code
    - WATS Toll-Free (800) Numbers  
(Many businesses have WATS numbers.  
If so, use the toll-free number.)
- DIRECTORY INFORMATION SERVICE
  - State (8:00 a.m.—5:00 p.m.)
    - TDD Only
  - Telephone Company
- CONFERENCE CALLS
  - Telephone Company
- TELEPHONE TROUBLE PROCEDURE

4-Digit Station Number  
8 + 7-Digit **CALNET** Number

9 + 7-Digit Public Number  
Check Public Telephone Directory  
9 + 7-Digit Public Number

9 + 1 + Area Code + 7-Digit Public Number

8 + Area Code + 7-Digit Public Number  
9 + 1 + Area Code + 7-Digit Public Number  
9 + 011 + Country Code + City Code  
+ Public Number  
(See Instructions in Public Telephone Directory)

8 + 437-9900  
8 + 437-9901

9 + 411

9 + 1 + Area Code + 555-1212  
9 + 1 + 800 + 555-1212

8 + 437-9900  
8 + 437-9901  
9 + 0

9 + 0—Ask for Conference Operator  
See Instructions Page A-5

**TRANSFER** • **INCOMING CALLS MAY BE TRANSFERRED TO ANY STATION WITHIN YOUR CENTREX SYSTEM, CALNET OR PUBLIC NUMBER.**

• **OUTGOING CALLS (TO NUMBERS OUTSIDE YOUR CENTREX SYSTEM) MAY BE TRANSFERRED ONLY TO ANOTHER STATION WITHIN YOUR CENTREX SYSTEM.**

### TRANSFER

- Depress Switchhook Once
  - Listen for Recall Dial Tone
  - Dial Number
- When Ringing is Heard, Hang Up,  
or \*

### CONSULTATION

(Talk To Another Number Without  
Being Heard By Caller)

- Depress Switchhook Once
- Listen for Recall Dial Tone
- Dial Number \*
- Consult
- When Consulted Party Hangs Up,  
Depress Switchhook to Return  
to Caller

### 3-WAY CALLING

(Add Another Number To A  
Call In Progress)

- Depress Switchhook Once
- Listen for Recall Dial Tone
- Dial Number \*
- Announce the Call
- Depress Switchhook to Establish a  
3-Way Conversation

(One party can hang up, leaving a  
2-way conversation as long as a  
Centrex station within your system  
remains on the line.)

\* If Number is Busy, or Doesn't Answer, Depress Switchhook to Reconnect Caller, Depress Switchhook Again to Clear Busy or Ringing.

# LONG BEACH CENTRANET

## 635—**CALNET** PREFIX USERS ONLY

### TO CALL

*Listen for dial tone then—DIAL*

<ul style="list-style-type: none"> <li>• ANOTHER STATION WITHIN YOUR SYSTEM</li> <li>• <b>CALNET</b> 7-DIGIT NUMBERS</li> <li>• PUBLIC NUMBERS <ul style="list-style-type: none"> <li>—Local Numbers (Usage Charges Apply)</li> <li>—Long Distance Numbers Within Your Area Code</li> <li>—Long Distance Numbers Outside Your Area Code <ul style="list-style-type: none"> <li>—Within California</li> <li>—Outside California (Within U.S.) <ul style="list-style-type: none"> <li>—Calls to Route Only Via <b>CALNET</b></li> <li>—Calls to Route Via <b>CALNET</b> or Toll</li> </ul> </li> <li>—Outside Continental U.S.</li> </ul> </li> </ul> </li> </ul>	4-Digit Station Number 8 + 7-Digit <b>CALNET</b> Number  9 + 7-Digit Public Number Check Public Telephone Directory 9 + 7-Digit Public Number  9 + 1 + Area Code + 7-Digit Public Number  8 + Area Code + 7-Digit Public Number 9 + 1 + Area Code + 7-Digit Public Number 9 + 011 + Country Code + City Code + Public Number (See Instructions in Public Telephone Directory)
<ul style="list-style-type: none"> <li>• INFORMATION <ul style="list-style-type: none"> <li>—<b>CALNET</b> Numbers (8:00 a.m.–5:00 p.m.)</li> <li>—TDD Only</li> <li>—Public Numbers <ul style="list-style-type: none"> <li>—Directory Assistance Within Your Area Code (Charges Apply When Calls Exceed Allowance)</li> <li>—Directory Assistance Outside Your Area Code</li> <li>—WATS Toll-Free (800) Numbers (Many businesses have WATS numbers. If so, use the toll-free number.)</li> </ul> </li> </ul> </li> <li>• DIRECTORY INFORMATION SERVICE <ul style="list-style-type: none"> <li>—State (8:00 a.m.–5:00 p.m.)</li> <li>—TDD Only</li> <li>—Telephone Company</li> </ul> </li> <li>• CONFERENCE CALLS <ul style="list-style-type: none"> <li>—6 Port (See Instructions Page A-7 Side B)</li> <li>—Telephone Company</li> </ul> </li> <li>• TELEPHONE TROUBLE PROCEDURE</li> </ul>	8 + 437-9900 8 + 437-9901  9 + 411  9 + 1 + Area Code + 555-1212 9 + 1 + 800 + 555-1212  8 + 437-9900 8 + 437-9901 9 + 0  116 9 + 0—Ask for Conference Operator See Instructions Page A-5

**TRANSFER** • **INCOMING CALLS MAY BE TRANSFERRED TO ANY STATION WITHIN YOUR CENTRANET SYSTEM OR TO ANY 7-DIGIT **CALNET** NUMBER.**  
• **OUTGOING CALLS (TO NUMBERS OUTSIDE YOUR CENTRANET SYSTEM) MAY BE TRANSFERRED ONLY TO ANOTHER STATION WITHIN YOUR CENTRANET SYSTEM.**

### TRANSFER

- Depress Switchhook Once
  - Listen for Recall Dial Tone
  - Dial Number
- When Ringing is Heard, Hang Up,  
or \*

### CONSULTATION

(Talk To Another Number Without  
Being Heard By Caller)

- Depress Switchhook Once
- Listen for Recall Dial Tone
- Dial Number \*
- Consult
- When Consulted Party Hangs Up,  
Depress Switchhook to Return  
to Caller

### 3-WAY CALLING

(Add Another Number To A  
Call In Progress)

- Depress Switchhook Once
  - Listen for Recall Dial Tone
  - Dial Number \*
  - Announce the Call
  - Depress Switchhook to Establish a  
3-Way Conversation
- (One party can hang up, leaving a  
2-way conversation as long as a  
CentraNet station within your system  
remains on the line.)

\* If Number is Busy, or Doesn't Answer, Depress Switchhook to Reconnect Caller, Depress Switchhook Again to Clear Busy or Ringing.

WHEN  
CALLING  
FROM

# LOS ANGELES CENTREX

## 640 /647 /649—CALNET PREFIX USERS ONLY

TO CALL

Listen for dial tone then—DIAL

<ul style="list-style-type: none"> <li>• ANOTHER STATION WITHIN YOUR SYSTEM</li> <li>• <b>CALNET</b> 7-DIGIT NUMBERS</li> <li>• PUBLIC NUMBERS <ul style="list-style-type: none"> <li>—Local Numbers (Usage Charges Apply)</li> <li>—Long Distance Numbers Within Your Area Code</li> <li>—Long Distance Numbers Outside Your Area Code <ul style="list-style-type: none"> <li>—Within California</li> <li>—Outside California (Within U.S.) <ul style="list-style-type: none"> <li>—Calls to Route Only Via <b>CALNET</b></li> <li>—Calls to Route Via <b>CALNET</b> or Toll</li> </ul> </li> <li>—Outside Continental U.S.</li> </ul> </li> </ul> </li> </ul>	5-Digit Station Number 8 + 7-Digit <b>CALNET</b> Number  9 + 7-Digit Public Number Check Public Telephone Directory 9 + 7-Digit Public Number  9 + 1 + Area Code + 7-Digit Public Number  8 + Area Code + 7-Digit Public Number 9 + 1 + Area Code + 7-Digit Public Number 9 + 011 + Country Code + City Code + Public Number (See Instructions in Public Telephone Directory)
<ul style="list-style-type: none"> <li>• INFORMATION <ul style="list-style-type: none"> <li>— <b>CALNET</b> Numbers (8:00 a.m.—5:00 p.m.)</li> <li>—TDD Only</li> <li>—Public Numbers <ul style="list-style-type: none"> <li>—Directory Assistance Within Your Area Code (Charges Apply When Calls Exceed Allowance)</li> <li>—Directory Assistance Outside Your Area Code</li> <li>—WATS Toll-Free (800) Numbers (Many businesses have WATS numbers. If so, use the toll-free number.)</li> </ul> </li> </ul> </li> <li>• DIRECTORY INFORMATION SERVICE <ul style="list-style-type: none"> <li>—State (8:00 a.m.—5:00 p.m.)</li> <li>—TDD Only</li> <li>—Telephone Company</li> </ul> </li> <li>• CONFERENCE CALLS <ul style="list-style-type: none"> <li>—Telephone Company</li> </ul> </li> <li>• TELEPHONE TROUBLE PROCEDURE</li> </ul>	8 + 437-9900 8 + 437-9901  9 + 411  9 + 1 + Area Code + 555-1212 9 + 1 + 800 + 555-1212  8 + 437-9900 8 + 437-9901 9 + 0  9 + 0—Ask for Conference Operator See Instructions Page A-5

**TRANSFER** • **INCOMING CALLS MAY BE TRANSFERRED TO ANY STATION WITHIN YOUR CENTREX SYSTEM, CALNET OR PUBLIC NUMBER.**  
• **OUTGOING CALLS (TO NUMBERS OUTSIDE YOUR CENTREX SYSTEM) MAY BE TRANSFERRED ONLY TO ANOTHER STATION WITHIN YOUR CENTREX SYSTEM.**

### TRANSFER

- Depress Switchhook Once
  - Listen for Recall Dial Tone
  - Dial Number
- When Ringing is Heard, Hang Up,  
or \*

### CONSULTATION

(Talk To Another Number Without  
Being Heard By Caller)

- Depress Switchhook Once
- Listen for Recall Dial Tone
- Dial Number \*
- Consult
- When Consulted Party Hangs Up,  
Depress Switchhook to Return  
to Caller

### 3-WAY CALLING

(Add Another Number To A  
Call In Progress)

- Depress Switchhook Once
- Listen for Recall Dial Tone
- Dial Number \*
- Announce the Call
- Depress Switchhook to Establish a  
3-Way Conversation

(One party can hang up, leaving a  
2-way conversation as long as a  
Centrex station within your system  
remains on the line.)

\* If Number is Busy, or Doesn't Answer, Depress Switchhook to Reconnect Caller, Depress Switchhook Again to Clear Busy or Ringing.



# MARYSVILLE CENTREX

## 457—CALNET PREFIX USERS ONLY

### TO CALL

*Listen for dial tone then—DIAL*

<ul style="list-style-type: none"> <li>• ANOTHER STATION WITHIN YOUR SYSTEM</li> <li>• <b>CALNET</b> 7-DIGIT NUMBERS</li> <li>• PUBLIC NUMBERS <ul style="list-style-type: none"> <li>—Local Numbers (Usage Charges Apply)</li> <li>—Long Distance Numbers Within Your Area Code</li> <li>—Long Distance Numbers Outside Your Area Code <ul style="list-style-type: none"> <li>—Within California</li> <li>—Outside California (Within U.S.) <ul style="list-style-type: none"> <li>—Calls to Route Only Via <b>CALNET</b></li> <li>—Calls to Route Via <b>CALNET</b> or Toll</li> </ul> </li> <li>—Outside Continental U.S.</li> </ul> </li> </ul> </li> </ul>	4-Digit Station Number 8 + 7-Digit <b>CALNET</b> Number  9 + 7-Digit Public Number Check Public Telephone Directory 9 + 7-Digit Public Number  9 + 1 + Area Code + 7-Digit Public Number  8 + Area Code + 7-Digit Public Number 9 + 1 + Area Code + 7-Digit Public Number 9 + 011 + Country Code + City Code + Public Number (See Instructions in Public Telephone Directory)
<ul style="list-style-type: none"> <li>• INFORMATION <ul style="list-style-type: none"> <li>—<b>CALNET</b> Numbers (8:00 a.m.—5:00 p.m.)</li> <li>—TDD Only</li> <li>—Public Numbers <ul style="list-style-type: none"> <li>—Directory Assistance Within Your Area Code (Charges Apply When Calls Exceed Allowance)</li> <li>—Directory Assistance Outside Your Area Code</li> <li>—WATS Toll-Free (800) Numbers (Many businesses have WATS numbers. If so, use the toll-free number.)</li> </ul> </li> </ul> </li> <li>• DIRECTORY INFORMATION SERVICE <ul style="list-style-type: none"> <li>—State (8:00 a.m.—5:00 p.m.)</li> <li>—TDD Only</li> <li>—Telephone Company</li> </ul> </li> <li>• CONFERENCE CALLS <ul style="list-style-type: none"> <li>—Telephone Company</li> </ul> </li> <li>• TELEPHONE TROUBLE PROCEDURE</li> </ul>	8 + 437-9900 8 + 437-9901  9 + 411  9 + 1 + Area Code + 555-1212 9 + 1 + 800 + 555-1212  8 + 437-9900 8 + 437-9901 9 + 0  9 + 0—Ask for Conference Operator See Instructions Page A-5

**TRANSFER** • **INCOMING CALLS MAY BE TRANSFERRED TO ANY STATION WITHIN YOUR CENTREX SYSTEM, CALNET OR PUBLIC NUMBER.**  
• **OUTGOING CALLS (TO NUMBERS OUTSIDE YOUR CENTREX SYSTEM) MAY BE TRANSFERRED ONLY TO ANOTHER STATION WITHIN YOUR CENTREX SYSTEM.**

### TRANSFER

- Depress Switchhook Once
  - Listen for Recall Dial Tone
  - Dial Number
- When Ringing is Heard, Hang Up,  
or \*

### CONSULTATION

(Talk To Another Number Without  
Being Heard By Caller)

- Depress Switchhook Once
- Listen for Recall Dial Tone
- Dial Number \*
- Consult
- When Consulted Party Hangs Up,  
Depress Switchhook to Return  
to Caller

### 3-WAY CALLING

(Add Another Number To A  
Call In Progress)

- Depress Switchhook Once
- Listen for Recall Dial Tone
- Dial Number \*
- Announce the Call
- Depress Switchhook to Establish a  
3-Way Conversation

(One party can hang up, leaving a  
2-way conversation as long as a  
Centrex station within your system  
remains on the line.)

\* If Number is Busy, or Doesn't Answer, Depress Switchhook to Reconnect Caller, Depress Switchhook Again to Clear Busy or Ringing.

WHEN  
CALLING  
FROM

# OAKLAND CENTREX

## 541 /542 /561—**CALNET** PREFIX USERS ONLY

TO CALL

Listen for dial tone then—DIAL

- ANOTHER STATION WITHIN YOUR SYSTEM
- **CALNET** 7-DIGIT NUMBERS
- PUBLIC NUMBERS
  - Local Numbers  
(Usage Charges Apply)
  - Long Distance Numbers Within Your Area Code
  - Long Distance Numbers Outside Your Area Code
    - Within California
    - Outside California (Within U.S.)
      - Calls to Route Only Via **CALNET**
      - Calls to Route Via **CALNET** or Toll
    - Outside Continental U.S.
- INFORMATION
  - CALNET** Numbers (8:00 a.m.–5:00 p.m.)
  - TDD Only
  - Public Numbers
    - Directory Assistance Within Your Area Code  
(Charges Apply When Calls Exceed Allowance)
    - Directory Assistance Outside Your Area Code
    - WATS Toll-Free (800) Numbers  
(Many businesses have WATS numbers.  
If so, use the toll-free number.)
- DIRECTORY INFORMATION SERVICE
  - State (8:00 a.m.–5:00 p.m.)
  - TDD Only
  - Telephone Company
- CONFERENCE CALLS
  - Telephone Company
- TELEPHONE TROUBLE PROCEDURE

5-Digit Station Number  
8 + 7-Digit **CALNET** Number

9 + 7-Digit Public Number  
Check Public Telephone Directory  
9 + 7-Digit Public Number

9 + 1 + Area Code + 7-Digit Public Number

8 + Area Code + 7-Digit Public Number  
9 + 1 + Area Code + 7-Digit Public Number  
9 + 011 + Country Code + City Code  
+ Public Number  
(See Instructions in Public Telephone Directory)

8 + 437-9900  
8 + 437-9901

9 + 411

9 + 1 + Area Code + 555-1212  
9 + 1 + 800 + 555-1212

8 + 437-9900  
8 + 437-9901  
9 + 0

9 + 0—Ask for Conference Operator  
See Instructions Page A-5

**TRANSFER** • **INCOMING CALLS MAY BE TRANSFERRED TO ANY STATION WITHIN YOUR CENTREX SYSTEM, **CALNET** OR PUBLIC NUMBER.**

• **OUTGOING CALLS (TO NUMBERS OUTSIDE YOUR CENTREX SYSTEM) MAY BE TRANSFERRED ONLY TO ANOTHER STATION WITHIN YOUR CENTREX SYSTEM.**

### TRANSFER

- Depress Switchhook Once
  - Listen for Recall Dial Tone
  - Dial Number
- When Ringing is Heard, Hang Up,  
or \*

### CONSULTATION

(Talk To Another Number Without  
Being Heard By Caller)

- Depress Switchhook Once
- Listen for Recall Dial Tone
- Dial Number \*
- Consult
- When Consulted Party Hangs Up,  
Depress Switchhook to Return  
to Caller

### 3-WAY CALLING

(Add Another Number To A  
Call In Progress)

- Depress Switchhook Once
- Listen for Recall Dial Tone
- Dial Number \*
- Announce the Call
- Depress Switchhook to Establish a  
3-Way Conversation

(One party can hang up, leaving a  
2-way conversation as long as a  
Centrex station within your system  
remains on the line.)

\* If Number is Busy, or Doesn't Answer, Depress Switchhook to Reconnect Caller, Depress Switchhook Again to Clear Busy or Ringing.

# OROVILLE CENTREX

## 474—CALNET PREFIX USERS ONLY

### TO CALL

*Listen for dial tone then—DIAL*

<ul style="list-style-type: none"> <li>• ANOTHER STATION WITHIN YOUR SYSTEM</li> <li>• <b>CALNET</b> 7-DIGIT NUMBERS</li> <li>• PUBLIC NUMBERS <ul style="list-style-type: none"> <li>—Local Numbers (Usage Charges Apply)</li> <li>—Long Distance Numbers Within Your Area Code</li> <li>—Long Distance Numbers Outside Your Area Code <ul style="list-style-type: none"> <li>—Within California</li> <li>—Outside California (Within U.S.) <ul style="list-style-type: none"> <li>—Calls to Route Only Via <b>CALNET</b></li> <li>—Calls to Route Via <b>CALNET</b> or Toll</li> </ul> </li> <li>—Outside Continental U.S.</li> </ul> </li> </ul> </li> <li>• INFORMATION <ul style="list-style-type: none"> <li>—<b>CALNET</b> Numbers (8:00 a.m.–5:00 p.m.) <ul style="list-style-type: none"> <li>—TDD Only</li> </ul> </li> <li>—Public Numbers <ul style="list-style-type: none"> <li>—Directory Assistance Within Your Area Code (Charges Apply When Calls Exceed Allowance)</li> <li>—Directory Assistance Outside Your Area Code</li> <li>—WATS Toll-Free (800) Numbers (Many businesses have WATS numbers. If so, use the toll-free number.)</li> </ul> </li> </ul> </li> <li>• DIRECTORY INFORMATION SERVICE <ul style="list-style-type: none"> <li>—State (8:00 a.m.–5:00 p.m.) <ul style="list-style-type: none"> <li>—TDD Only</li> </ul> </li> <li>—Telephone Company</li> </ul> </li> <li>• CONFERENCE CALLS <ul style="list-style-type: none"> <li>—6 Port (See Instructions Page A-7 Side B)</li> <li>—Telephone Company</li> </ul> </li> <li>• TELEPHONE TROUBLE PROCEDURE</li> </ul>	<p>4-Digit Station Number 8 + 7-Digit <b>CALNET</b> Number</p> <p>9 + 7-Digit Public Number Check Public Telephone Directory 9 + 7-Digit Public Number</p> <p>9 + 1 + Area Code + 7-Digit Public Number</p> <p>8 + Area Code + 7-Digit Public Number 9 + 1 + Area Code + 7-Digit Public Number 9 + 011 + Country Code + City Code + Public Number (See Instructions in Public Telephone Directory)</p> <p>8 + 437-9900 8 + 437-9901</p> <p>9 + 411</p> <p>9 + 1 + Area Code + 555-1212 9 + 1 + 800 + 555-1212</p> <p>8 + 437-9900 8 + 437-9901 9 + 0</p> <p>118 9 + 0—Ask for Conference Operator See Instructions Page A-5</p>
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**TRANSFER • INCOMING CALLS MAY BE TRANSFERRED TO ANY STATION WITHIN YOUR CENTREX SYSTEM, CALNET OR PUBLIC NUMBER.**  
**• OUTGOING CALLS (TO NUMBERS OUTSIDE YOUR CENTREX SYSTEM) MAY BE TRANSFERRED ONLY TO ANOTHER STATION WITHIN YOUR CENTREX SYSTEM.**

### TRANSFER

- Depress Switchhook Once
  - Listen for Recall Dial Tone
  - Dial Number
- When Ringing is Heard, Hang Up,  
or \*

### CONSULTATION

(Talk To Another Number Without  
Being Heard By Caller)

- Depress Switchhook Once
- Listen for Recall Dial Tone
- Dial Number \*
- Consult
- When Consulted Party Hangs Up,  
Depress Switchhook to Return  
to Caller

### 3-WAY CALLING

(Add Another Number To A  
Call In Progress)

- Depress Switchhook Once
- Listen for Recall Dial Tone
- Dial Number \*
- Announce the Call
- Depress Switchhook to Establish a  
3-Way Conversation

(One party can hang up, leaving a  
2-way conversation as long as a  
Centrex station within your system  
remains on the line.)

\* If Number is Busy, or Doesn't Answer, Depress Switchhook to Reconnect Caller, Depress Switchhook Again to Clear Busy or Ringing.

# REDDING CENTREX

## 442—CALNET PREFIX USERS ONLY

### TO CALL

*Listen for dial tone then—DIAL*

- ANOTHER STATION WITHIN YOUR SYSTEM
- **CALNET** 7-DIGIT NUMBERS
- PUBLIC NUMBERS
  - Local Numbers  
(Usage Charges Apply)
  - Long Distance Numbers Within Your Area Code
  - Long Distance Numbers Outside Your Area Code
    - Within California
    - Outside California (Within U.S.)
      - Calls to Route Only Via **CALNET**
      - Calls to Route Via **CALNET** or Toll
    - Outside Continental U.S.
- INFORMATION
  - CALNET** Numbers (8:00 a.m.—5:00 p.m.)
    - TDD Only
  - Public Numbers
    - Directory Assistance Within Your Area Code  
(Charges Apply When Calls Exceed Allowance)
    - Directory Assistance Outside Your Area Code
    - WATS Toll-Free (800) Numbers  
(Many businesses have WATS numbers.  
If so, use the toll-free number.)
- DIRECTORY INFORMATION SERVICE
  - State (8:00 a.m.—5:00 p.m.)
    - TDD Only
  - Telephone Company
- CONFERENCE CALLS
  - Telephone Company
- TELEPHONE TROUBLE PROCEDURE

4-Digit Station Number  
#8 + 7-Digit **CALNET** Number

9 + 7-Digit Public Number  
Check Public Telephone Directory  
9 + 7-Digit Public Number

9 + 1 + Area Code + 7-Digit Public Number

#8 + Area Code + 7-Digit Public Number  
9 + 1 + Area Code + 7-Digit Public Number  
9 + 011 + Country Code + City Code  
+ Public Number  
(See Instructions in Public Telephone Directory)

#8 + 437-9900  
#8 + 437-9901

9 + 411

9 + 1 + Area Code + 555-1212  
9 + 1 + 800 + 555-1212

#8 + 437-9900  
#8 + 437-9901  
9 + 0

9 + 0—Ask for Conference Operator  
See Instructions Page A-5

**TRANSFER** • **INCOMING CALLS MAY BE TRANSFERRED TO ANY STATION WITHIN YOUR CENTREX SYSTEM, CALNET OR PUBLIC NUMBER.**

• **OUTGOING CALLS (TO NUMBERS OUTSIDE YOUR CENTREX SYSTEM) MAY BE TRANSFERRED ONLY TO ANOTHER STATION WITHIN YOUR CENTREX SYSTEM.**

### TRANSFER

- Depress Switchhook Once
  - Listen for Recall Dial Tone
  - Dial Number
- When Ringing is Heard, Hang Up,  
or \*

### CONSULTATION

(Talk To Another Number Without  
Being Heard By Caller)

- Depress Switchhook Once
- Listen for Recall Dial Tone
- Dial Number \*
- Consult
- When Consulted Party Hangs Up,  
Depress Switchhook to Return  
to Caller

### 3-WAY CALLING

(Add Another Number To A  
Call In Progress)

- Depress Switchhook Once
- Listen for Recall Dial Tone
- Dial Number \*
- Announce the Call
- Depress Switchhook to Establish a  
3-Way Conversation

(One party can hang up, leaving a  
2-way conversation as long as a  
Centrex station within your system  
remains on the line.)

\* If Number is Busy, or Doesn't Answer, Depress Switchhook to Reconnect Caller, Depress Switchhook Again to Clear Busy or Ringing.

# RIVERSIDE CENTREX

## 632—CALNET PREFIX USERS ONLY

### TO CALL

*Listen for dial tone then—DIAL*

- ANOTHER STATION WITHIN YOUR SYSTEM
- **CALNET** 7-DIGIT NUMBERS
- PUBLIC NUMBERS
  - Local Numbers  
(*Zone Usage Measurement Charges Apply*)
  - Long Distance Numbers Within Your Area Code
  - Long Distance Numbers Outside Your Area Code
    - Within California
    - Outside California (Within U.S.)
      - Calls to Route Only Via **CALNET**
      - Calls to Route Via **CALNET** or Toll
    - Outside Continental U.S.
- INFORMATION
  - CALNET** Numbers (8:00 a.m.—5:00 p.m.)
    - TDD Only
  - Public Numbers
    - Directory Assistance Within Your Area Code  
(*Charges Apply When Calls Exceed Allowance*)
    - Directory Assistance Outside Your Area Code
    - WATS Toll-Free (800) Numbers  
(*Many businesses have WATS numbers. If so, use the toll-free number.*)
- DIRECTORY INFORMATION SERVICE
  - State (8:00 a.m.—5:00 p.m.)
    - TDD Only
  - Telephone Company
- CONFERENCE CALLS
  - Telephone Company
- TELEPHONE TROUBLE PROCEDURE

4-Digit Station Number  
8 + 7-Digit **CALNET** Number

9 + 7-Digit Public Number  
Check Public Telephone Directory  
9 + 7-Digit Public Number

9 + 1 + Area Code + 7-Digit Public Number

8 + Area Code + 7-Digit Public Number  
9 + 1 + Area Code + 7-Digit Public Number  
9 + 011 + Country Code + City Code  
+ Public Number  
(See Instructions in Public Telephone Directory)

8 + 437-9900  
8 + 437-9901

9 + 411

9 + 1 + Area Code + 555-1212  
9 + 1 + 800 + 555-1212

8 + 437-9900  
8 + 437-9901  
9 + 0

9 + 0—Ask for Conference Operator  
See Instructions Page A-5

**TRANSFER** • **INCOMING CALLS MAY BE TRANSFERRED TO ANY STATION WITHIN YOUR CENTREX SYSTEM, CALNET OR PUBLIC NUMBER.**

• **OUTGOING CALLS (TO NUMBERS OUTSIDE YOUR CENTREX SYSTEM) MAY BE TRANSFERRED ONLY TO ANOTHER STATION WITHIN YOUR CENTREX SYSTEM.**

### TRANSFER

- Depress Switchhook Once
  - Listen for Recall Dial Tone
  - Dial Number
- When Ringing is Heard, Hang Up,  
or \*

### CONSULTATION

(Talk To Another Number Without  
Being Heard By Caller)

- Depress Switchhook Once
- Listen for Recall Dial Tone
- Dial Number \*
- Consult
- When Consulted Party Hangs Up,  
Depress Switchhook to Return  
to Caller

### 3-WAY CALLING

(Add Another Number To A  
Call In Progress)

- Depress Switchhook Once
- Listen for Recall Dial Tone
- Dial Number \*
- Announce the Call
- Depress Switchhook to Establish a  
3-Way Conversation

(One party can hang up, leaving a  
2-way conversation as long as a  
Centrex station within your system  
remains on the line.)

\* If Number is Busy, or Doesn't Answer, Depress Switchhook to Reconnect Caller, Depress Switchhook Again to Clear Busy or Ringing.

WHEN  
CALLING  
FROM

# SACRAMENTO CENTREX

## 437 /452 /453 /461 /464

### —CALNET PREFIX USERS ONLY

#### TO CALL

*Listen for dial tone then—DIAL*

- ANOTHER STATION WITHIN YOUR SYSTEM
- **CALNET** 7-DIGIT NUMBERS
- PUBLIC NUMBERS
  - Local Numbers  
(Usage Charges Apply)
  - Long Distance Numbers Within Your Area Code
  - Long Distance Numbers Outside Your Area Code
    - Within California
    - Outside California (Within U.S.)
      - Calls to Route Via **CALNET** or Toll
    - Outside Continental U.S. (If call is blocked, contact Agency Telecommunications Representative)
- INFORMATION
  - Time
  - CALNET** Numbers (8:00 a.m.–5:00 p.m.)
    - TDD Only
  - Public Numbers
    - Directory Assistance Within Your Area Code  
(Charges Apply)
    - Directory Assistance Outside Your Area Code
    - WATS Toll-Free (800) Numbers  
(Many businesses have WATS numbers.  
If so, use the toll-free number.)
- DIRECTORY INFORMATION SERVICE
  - State (8:00 a.m.–5:00 p.m.)
    - TDD Only
  - Telephone Company
- CONFERENCE CALLS
  - 6 Port (See Instructions Page A-7 Side B)
- TELEPHONE TROUBLE PROCEDURE

5-Digit Station Number  
8 + 7-Digit **CALNET** Number

9 + 7-Digit Public Number  
Check Public Telephone Directory  
9 + 7-Digit Public Number

9 + 1 + Area Code + 7-Digit Public Number

9 + 1 + Area Code + 7-Digit Public Number  
9 + 011 + Country Code + City Code  
+ Public Number  
(See Instructions in Public Telephone Directory)

186  
7-9900  
7-9901

9 + 411

9 + 1 + Area Code + 555-1212  
9 + 1 + 800 + 555-1212

7-9900  
7-9901  
9 + 0

116 Activate—117 Cancel  
See Instructions Page A-5

**TRANSFER** • **INCOMING CALLS MAY BE TRANSFERRED TO ANY STATION WITHIN YOUR CENTREX SYSTEM, CALNET OR PUBLIC NUMBER.**  
• **OUTGOING CALLS (TO NUMBERS OUTSIDE YOUR CENTREX SYSTEM) MAY BE TRANSFERRED ONLY TO ANOTHER STATION WITHIN YOUR CENTREX SYSTEM.**

#### TRANSFER

- Depress Switchhook Once
  - Listen for Recall Dial Tone
  - Dial Number
- When Ringing is Heard, Hang Up,  
or \*

#### CONSULTATION

(Talk To Another Number Without  
Being Heard By Caller)

- Depress Switchhook Once
- Listen for Recall Dial Tone
- Dial Number \*
- Consult
- When Consulted Party Hangs Up,  
Depress Switchhook to Return  
to Caller

#### 3-WAY CALLING

(Add Another Number To A  
Call In Progress)

- Depress Switchhook Once
  - Listen for Recall Dial Tone
  - Dial Number \*
  - Announce the Call
  - Depress Switchhook to Establish a  
3-Way Conversation
- (One party can hang up, leaving a  
2-way conversation as long as a  
CALDEX station within your system  
remains on the line.)

\* If Number is Busy, or Doesn't Answer, Depress Switchhook to Reconnect Caller, Depress Switchhook Again to Clear Busy or Ringing.

WHEN  
CALLING  
FROM

# SACRAMENTO CITYWIDE CENTREX

**424 /433 /434 /435 /436 /454 /467 /  
469 /471 /473 /479 /481 /485 /492 /  
494 /498 —CALNET PREFIX USERS ONLY**

## TO CALL

*Listen for dial tone then—DIAL*

<ul style="list-style-type: none"> <li>• ANOTHER STATION WITHIN YOUR SYSTEM, or Sacramento <b>CALDEX</b></li> <li>• <b>CALNET</b> 7-DIGIT NUMBERS</li> <li>• PUBLIC NUMBERS <ul style="list-style-type: none"> <li>—Local Numbers (Usage Charges Apply)</li> <li>—Long Distance Numbers Within Your Area Code</li> <li>—Long Distance Numbers Outside Your Area Code <ul style="list-style-type: none"> <li>—Within California</li> <li>—Outside California (Within U.S.) <ul style="list-style-type: none"> <li>—Calls to Route Only Via <b>CALNET</b></li> <li>—Calls to Route Via <b>CALNET</b> or Toll</li> </ul> </li> <li>—Outside Continental U.S.</li> </ul> </li> </ul> </li> <li>• INFORMATION <ul style="list-style-type: none"> <li>—Time</li> <li>—<b>CALNET</b> Numbers (8:00 a.m.–5:00 p.m.) <ul style="list-style-type: none"> <li>—TDD Only</li> </ul> </li> <li>—Public Numbers <ul style="list-style-type: none"> <li>—Directory Assistance Within Your Area Code (Charges Apply When Calls Exceed Allowance)</li> <li>—Directory Assistance Outside Your Area Code</li> <li>—WATS Toll-Free (800) Numbers (Many businesses have WATS numbers. If so, use the toll-free number.)</li> </ul> </li> </ul> </li> <li>• DIRECTORY INFORMATION SERVICE <ul style="list-style-type: none"> <li>—State (8:00 a.m.–5:00 p.m.) <ul style="list-style-type: none"> <li>—TDD Only</li> </ul> </li> <li>—Telephone Company</li> </ul> </li> <li>• CONFERENCE CALLS <ul style="list-style-type: none"> <li>—6 Port (See Instructions Page A-7 Side B)</li> <li>—Telephone Company</li> </ul> </li> <li>• TELEPHONE TROUBLE PROCEDURE</li> </ul>	<p>7-Digit Station Number 8 + 7-Digit <b>CALNET</b> Number</p> <p>9 + 7-Digit Public Number Check Public Telephone Directory 9 + 7-Digit Public Number</p> <p>9 + 1 + Area Code + 7-Digit Public Number</p> <p>8 + Area Code + 7-Digit Public Number 9 + 1 + Area Code + 7-Digit Public Number 9 + 011 + Country Code + City Code + Public Number (See Instructions in Public Telephone Directory)</p> <p>186 8 + 437-9900 8 + 437-9901</p> <p>9 + 411</p> <p>9 + 1 + Area Code + 555-1212 9 + 1 + 800 + 555-1212</p> <p>657-9900 657-9901 9 + 0</p> <p>116 Activate—117 Cancel 9 + 0—Ask for Conference Operator See Instructions Page A-5</p>
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**TRANSFER** • **INCOMING CALLS MAY BE TRANSFERRED TO ANY STATION WITHIN YOUR CENTREX SYSTEM, CALNET OR PUBLIC NUMBER.**  
• **OUTGOING CALLS (TO NUMBERS OUTSIDE YOUR CENTREX SYSTEM) MAY BE TRANSFERRED ONLY TO ANOTHER STATION WITHIN YOUR CENTREX SYSTEM.**

## TRANSFER

- Depress Switchhook Once
  - Listen for Recall Dial Tone
  - Dial Number
- When Ringing is Heard, Hang Up,  
or \*

## CONSULTATION

(Talk To Another Number Without  
Being Heard By Caller)

- Depress Switchhook Once
- Listen for Recall Dial Tone
- Dial Number \*
- Consult
- When Consulted Party Hangs Up,  
Depress Switchhook to Return  
to Caller

## 3-WAY CALLING

(Add Another Number To A  
Call In Progress)

- Depress Switchhook Once
- Listen for Recall Dial Tone
- Dial Number \*
- Announce the Call
- Depress Switchhook to Establish a  
3-Way Conversation

(One party can hang up, leaving a  
2-way conversation as long as a  
Centrex station within your system  
remains on the line.)

\* If Number is Busy, or Doesn't Answer, Depress Switchhook to Reconnect Caller, Depress Switchhook Again to Clear Busy or Ringing.



WHEN  
CALLING  
FROM

# SAN BERNARDINO CENTRANET

## 670—CALNET PREFIX USERS ONLY

### TO CALL

*Listen for dial tone then—DIAL*

• ANOTHER STATION WITHIN YOUR SYSTEM	4-Digit Station Number
• <b>CALNET</b> 7-DIGIT NUMBERS	8 + 7-Digit <b>CALNET</b> Number
• PUBLIC NUMBERS	
—Local Numbers <i>(Usage Charges Apply)</i>	9 + 7-Digit Public Number Check Public Telephone Directory
—Long Distance Numbers Within Your Area Code	9 + 7-Digit Public Number
—Long Distance Numbers Outside Your Area Code	
—Within California	9 + 1 + Area Code + 7-Digit Public Number
—Outside California (Within U.S.)	8 + Area Code + 7-Digit Public Number
—Calls to Route Only Via <b>CALNET</b>	9 + 1 + Area Code + 7-Digit Public Number
—Calls to Route Via <b>CALNET</b> or Toll	9 + 011 + Country Code + City Code + Public Number
—Outside Continental U.S.	(See Instructions in Public Telephone Directory)
• INFORMATION	
— <b>CALNET</b> Numbers (8:00 a.m.—5:00 p.m.)	8 + 437-9900
—TDD Only	8 + 437-9901
—Public Numbers	
—Directory Assistance Within Your Area Code <i>(Charges Apply When Calls Exceed Allowance)</i>	9 + 411
—Directory Assistance Outside Your Area Code	9 + 1 + Area Code + 555-1212
—WATS Toll-Free (800) Numbers <i>(Many businesses have WATS numbers.       If so, use the toll-free number.)</i>	9 + 1 + 800 + 555-1212
• DIRECTORY INFORMATION SERVICE	
—State (8:00 a.m.—5:00 p.m.)	8 + 437-9900
—TDD Only	8 + 437-9901
—Telephone Company	9 + 0
• CONFERENCE CALLS	
—Telephone Company	9 + 0—Ask for Conference Operator
• TELEPHONE TROUBLE PROCEDURE	See Instructions Page A-5

**TRANSFER** • **INCOMING CALLS MAY BE TRANSFERRED TO ANY STATION WITHIN YOUR CENTRANET SYSTEM, CALNET OR PUBLIC NUMBER.**  
• **OUTGOING CALLS (TO NUMBERS OUTSIDE YOUR CENTRANET SYSTEM) MAY BE TRANSFERRED ONLY TO ANOTHER STATION WITHIN YOUR CENTRANET SYSTEM.**

### TRANSFER

- Depress Switchhook Once
  - Listen for Recall Dial Tone
  - Dial Number
- When Ringing is Heard, Hang Up,  
or \*

### CONSULTATION

(Talk To Another Number Without  
Being Heard By Caller)

- Depress Switchhook Once
- Listen for Recall Dial Tone
- Dial Number \*
- Consult
- When Consulted Party Hangs Up,  
Depress Switchhook to Return  
to Caller

### 3-WAY CALLING

(Add Another Number To A  
Call In Progress)

- Depress Switchhook Once
  - Listen for Recall Dial Tone
  - Dial Number \*
  - Announce the Call
  - Depress Switchhook to Establish a  
3-Way Conversation
- (One party can hang up, leaving a  
2-way conversation as long as a  
CentraNet station within your system  
remains on the line.)

\* If Number is Busy, or Doesn't Answer, Depress Switchhook to Reconnect Caller, Depress Switchhook Again to Clear Busy or Ringing.

# SAN DIEGO CENTREX

## 688—CALNET PREFIX USERS ONLY

### TO CALL

*Listen for dial tone then—DIAL*

<ul style="list-style-type: none"> <li>• ANOTHER STATION WITHIN YOUR SYSTEM</li> <li>• <b>CALNET</b> 7-DIGIT NUMBERS</li> <li>• PUBLIC NUMBERS <ul style="list-style-type: none"> <li>—Local Numbers (Usage Charges Apply)</li> <li>—Long Distance Numbers Within Your Area Code</li> <li>—Long Distance Numbers Outside Your Area Code <ul style="list-style-type: none"> <li>—Within California</li> <li>—Outside California (Within U.S.) <ul style="list-style-type: none"> <li>—Calls to Route Only Via <b>CALNET</b></li> <li>—Calls to Route Via <b>CALNET</b> or Toll</li> </ul> </li> <li>—Outside Continental U.S.</li> </ul> </li> </ul> </li> </ul>	4-Digit Station Number 8 + 7-Digit <b>CALNET</b> Number  9 + 7-Digit Public Number Check Public Telephone Directory 9 + 7-Digit Public Number  9 + 1 + Area Code + 7-Digit Public Number  8 + Area Code + 7-Digit Public Number 9 + 1 + Area Code + 7-Digit Public Number 9 + 011 + Country Code + City Code + Public Number (See Instructions in Public Telephone Directory)
<ul style="list-style-type: none"> <li>• INFORMATION <ul style="list-style-type: none"> <li>—<b>CALNET</b> Numbers (8:00 a.m.—5:00 p.m.)</li> <li>—TDD Only</li> <li>—Public Numbers <ul style="list-style-type: none"> <li>—Directory Assistance Within Your Area Code (Charges Apply When Calls Exceed Allowance)</li> <li>—Directory Assistance Outside Your Area Code</li> <li>—WATS Toll-Free (800) Numbers (Many businesses have WATS numbers. If so, use the toll-free number.)</li> </ul> </li> </ul> </li> <li>• DIRECTORY INFORMATION SERVICE <ul style="list-style-type: none"> <li>—State (8:00 a.m.—5:00 p.m.)</li> <li>—TDD Only</li> <li>—Telephone Company</li> </ul> </li> <li>• CONFERENCE CALLS <ul style="list-style-type: none"> <li>—6 Port (See Instructions Page A-7 Side B)</li> <li>—Telephone Company</li> </ul> </li> <li>• TELEPHONE TROUBLE PROCEDURE</li> </ul>	8 + 437-9900 8 + 437-9901  9 + 411  9 + 1 + Area Code + 555-1212 9 + 1 + 800 + 555-1212  8 + 437-9900 8 + 437-9901 9 + 0  182 9 + 0—Ask for Conference Operator See Instructions Page A-5

**TRANSFER** • **INCOMING CALLS MAY BE TRANSFERRED TO ANY STATION WITHIN YOUR CENTREX SYSTEM, CALNET OR PUBLIC NUMBER.**  
• **OUTGOING CALLS (TO NUMBERS OUTSIDE YOUR CENTREX SYSTEM) MAY BE TRANSFERRED ONLY TO ANOTHER STATION WITHIN YOUR CENTREX SYSTEM.**

### TRANSFER

- Depress Switchhook Once
  - Listen for Recall Dial Tone
  - Dial Number
- When Ringing is Heard, Hang Up,  
or \*

### CONSULTATION

- (Talk To Another Number Without  
Being Heard By Caller)
- Depress Switchhook Once
  - Listen for Recall Dial Tone
  - Dial Number \*
  - Consult
  - When Consulted Party Hangs Up,  
Depress Switchhook to Return  
to Caller

### 3-WAY CALLING

- (Add Another Number To A  
Call In Progress)
- Depress Switchhook Once
  - Listen for Recall Dial Tone
  - Dial Number \*
  - Announce the Call
  - Depress Switchhook to Establish a  
3-Way Conversation
- (One party can hang up, leaving a  
2-way conversation as long as a  
Centrex station within your system  
remains on the line.)

\* If Number is Busy, or Doesn't Answer, Depress Switchhook to Reconnect Caller, Depress Switchhook Again to Clear Busy or Ringing.

# SAN DIEGO CENTREX

## 734—CALNET PREFIX USERS ONLY

### TO CALL

Listen for dial tone then—DIAL

<ul style="list-style-type: none"> <li>• ANOTHER STATION WITHIN YOUR SYSTEM</li> <li>• <b>CALNET</b> 7-DIGIT NUMBERS</li> <li>• PUBLIC NUMBERS <ul style="list-style-type: none"> <li>—Local Numbers (Usage Charges Apply)</li> <li>—Long Distance Numbers Within Your Area Code</li> <li>—Long Distance Numbers Outside Your Area Code <ul style="list-style-type: none"> <li>—Within California</li> <li>—Outside California (Within U.S.) <ul style="list-style-type: none"> <li>—Calls to Route Only Via <b>CALNET</b></li> <li>—Calls to Route Via <b>CALNET</b> or Toll</li> </ul> </li> <li>—Outside Continental U.S.</li> </ul> </li> </ul> </li> </ul>	4-Digit Station Number 8 + 7-Digit <b>CALNET</b> Number  9 + 7-Digit Public Number Check Public Telephone Directory 9 + 7-Digit Public Number  9 + 1 + Area Code + 7-Digit Public Number  8 + Area Code + 7-Digit Public Number 9 + 1 + Area Code + 7-Digit Public Number 9 + 011 + Country Code + City Code + Public Number (See Instructions in Public Telephone Directory)
<ul style="list-style-type: none"> <li>• INFORMATION <ul style="list-style-type: none"> <li>— <b>CALNET</b> Numbers (8:00 a.m.—5:00 p.m.)</li> <li>—TDD Only</li> <li>—Public Numbers <ul style="list-style-type: none"> <li>—Directory Assistance Within Your Area Code (Charges Apply When Calls Exceed Allowance)</li> <li>—Directory Assistance Outside Your Area Code</li> <li>—WATS Toll-Free (800) Numbers (Many businesses have WATS numbers. If so, use the toll-free number.)</li> </ul> </li> </ul> </li> <li>• DIRECTORY INFORMATION SERVICE <ul style="list-style-type: none"> <li>—State (8:00 a.m.—5:00 p.m.)</li> <li>—TDD Only</li> <li>—Telephone Company</li> </ul> </li> <li>• CONFERENCE CALLS <ul style="list-style-type: none"> <li>—Telephone Company</li> </ul> </li> <li>• TELEPHONE TROUBLE PROCEDURE</li> </ul>	8 + 437-9900 8 + 437-9901  9 + 411  9 + 1 + Area Code + 555-1212 9 + 1 + 800 + 555-1212  8 + 437-9900 8 + 437-9901 9 + 0  9 + 0—Ask for Conference Operator See Instructions Page A-5

**TRANSFER** • **INCOMING CALLS MAY BE TRANSFERRED TO ANY STATION WITHIN YOUR CENTREX SYSTEM, CALNET OR PUBLIC NUMBER.**  
• **OUTGOING CALLS (TO NUMBERS OUTSIDE YOUR CENTREX SYSTEM) MAY BE TRANSFERRED ONLY TO ANOTHER STATION WITHIN YOUR CENTREX SYSTEM.**

### TRANSFER

- Depress Switchhook Once
  - Listen for Recall Dial Tone
  - Dial Number
- When Ringing is Heard, Hang Up,  
or \*

### CONSULTATION

(Talk To Another Number Without  
Being Heard By Caller)

- Depress Switchhook Once
- Listen for Recall Dial Tone
- Dial Number \*
- Consult
- When Consulted Party Hangs Up,  
Depress Switchhook to Return  
to Caller

### 3-WAY CALLING

(Add Another Number To A  
Call In Progress)

- Depress Switchhook Once
- Listen for Recall Dial Tone
- Dial Number \*
- Announce the Call
- Depress Switchhook to Establish a  
3-Way Conversation

(One party can hang up, leaving a  
2-way conversation as long as a  
Centrex station within your system  
remains on the line.)

\* If Number is Busy, or Doesn't Answer, Depress Switchhook to Reconnect Caller, Depress Switchhook Again to Clear Busy or Ringing.

# SAN DIEGO CENTREX

## 625 /740—CALNET PREFIX USERS ONLY

### TO CALL

*Listen for dial tone then—DIAL*

<ul style="list-style-type: none"> <li>• ANOTHER STATION WITHIN YOUR SYSTEM</li> <li>• <b>CALNET</b> 7-DIGIT NUMBERS</li> <li>• PUBLIC NUMBERS <ul style="list-style-type: none"> <li>—Local Numbers (Usage Charges Apply)</li> <li>—Long Distance Numbers Within Your Area Code</li> <li>—Long Distance Numbers Outside Your Area Code <ul style="list-style-type: none"> <li>—Within California</li> <li>—Outside California (Within U.S.) <ul style="list-style-type: none"> <li>—Calls to Route Only Via <b>CALNET</b></li> <li>—Calls to Route Via <b>CALNET</b> or Toll</li> </ul> </li> <li>—Outside Continental U.S.</li> </ul> </li> </ul> </li> </ul>	4-Digit Station Number 8 + 7-Digit <b>CALNET</b> Number  9 + 7-Digit Public Number Check Public Telephone Directory 9 + 7-Digit Public Number  9 + 1 + Area Code + 7-Digit Public Number  8 + Area Code + 7-Digit Public Number 9 + 1 + Area Code + 7-Digit Public Number 9 + 011 + Country Code + City Code + Public Number (See Instructions in Public Telephone Directory)
<ul style="list-style-type: none"> <li>• INFORMATION <ul style="list-style-type: none"> <li>—<b>CALNET</b> Numbers (8:00 a.m.—5:00 p.m.)</li> <li>—TDD Only</li> <li>—Public Numbers <ul style="list-style-type: none"> <li>—Directory Assistance Within Your Area Code (Charges Apply When Calls Exceed Allowance)</li> <li>—Directory Assistance Outside Your Area Code</li> <li>—WATS Toll-Free (800) Numbers (Many businesses have WATS numbers. If so, use the toll-free number.)</li> </ul> </li> </ul> </li> <li>• DIRECTORY INFORMATION SERVICE <ul style="list-style-type: none"> <li>—State (8:00 a.m.—5:00 p.m.)</li> <li>—TDD Only</li> <li>—Telephone Company</li> </ul> </li> <li>• CONFERENCE CALLS <ul style="list-style-type: none"> <li>—Telephone Company</li> </ul> </li> <li>• TELEPHONE TROUBLE PROCEDURE</li> </ul>	8 + 437-9900 8 + 437-9901  9 + 411  9 + 1 + Area Code + 555-1212 9 + 1 + 800 + 555-1212  8 + 437-9900 8 + 437-9901 9 + 0  9 + 0—Ask for Conference Operator See Instructions Page A-5

**TRANSFER** • **INCOMING CALLS MAY BE TRANSFERRED TO ANY STATION WITHIN YOUR CENTREX SYSTEM, CALNET OR PUBLIC NUMBER.**  
• **OUTGOING CALLS (TO NUMBERS OUTSIDE YOUR CENTREX SYSTEM) MAY BE TRANSFERRED ONLY TO ANOTHER STATION WITHIN YOUR CENTREX SYSTEM.**

### TRANSFER

- Depress Switchhook Once
  - Listen for Recall Dial Tone
  - Dial Number
- When Ringing is Heard, Hang Up,  
or \*

### CONSULTATION

- (Talk To Another Number Without  
Being Heard By Caller)
- Depress Switchhook Once
  - Listen for Recall Dial Tone
  - Dial Number \*
  - Consult
  - When Consulted Party Hangs Up,  
Depress Switchhook to Return  
to Caller

### 3-WAY CALLING

- (Add Another Number To A  
Call In Progress)
- Depress Switchhook Once
  - Listen for Recall Dial Tone
  - Dial Number \*
  - Announce the Call
  - Depress Switchhook to Establish a  
3-Way Conversation
- (One party can hang up, leaving a  
2-way conversation as long as a  
Centrex station within your system  
remains on the line.)

\* If Number is Busy, or Doesn't Answer, Depress Switchhook to Reconnect Caller, Depress Switchhook Again to Clear Busy or Ringing.

# SAN FRANCISCO CENTREX

## 531 /539—**CALNET** PREFIX USERS ONLY

### TO CALL

*Listen for dial tone then—DIAL*

- ANOTHER STATION WITHIN YOUR SYSTEM
- **CALNET** 7-DIGIT NUMBERS
- PUBLIC NUMBERS
  - Local Numbers  
(Usage Charges Apply)
  - Long Distance Numbers Within Your Area Code
  - Long Distance Numbers Outside Your Area Code
    - Within California
    - Outside California (Within U.S.)
      - Calls to Route Only Via **CALNET**
      - Calls to Route Via **CALNET** or Toll
    - Outside Continental U.S.
- INFORMATION
  - CALNET** Numbers (8:00 a.m.—5:00 p.m.)
    - TDD Only
  - Public Numbers
    - Directory Assistance Within Your Area Code  
(Charges Apply When Calls Exceed Allowance)
    - Directory Assistance Outside Your Area Code
    - WATS Toll-Free (800) Numbers  
(Many businesses have WATS numbers.  
If so, use the toll-free number.)
- DIRECTORY INFORMATION SERVICE
  - State (8:00 a.m.—5:00 p.m.)
    - TDD Only
  - Telephone Company
- CONFERENCE CALLS
  - Telephone Company
- TELEPHONE TROUBLE PROCEDURE

5-Digit Station Number  
8 + 7-Digit **CALNET** Number

9 + 7-Digit Public Number  
Check Public Telephone Directory  
9 + 7-Digit Public Number

9 + 1 + Area Code + 7-Digit Public Number

8 + Area Code + 7-Digit Public Number  
9 + 1 + Area Code + 7-Digit Public Number  
9 + 011 + Country Code + City Code  
+ Public Number  
(See Instructions in Public Telephone Directory)

8 + 437-9900  
8 + 437-9901

9 + 411

9 + 1 + Area Code + 555-1212  
9 + 1 + 800 + 555-1212

8 + 437-9900  
8 + 437-9901  
9 + 0

9 + 0—Ask for Conference Operator  
See Instructions Page A-5

**TRANSFER** • **INCOMING CALLS MAY BE TRANSFERRED TO ANY STATION WITHIN YOUR CENTREX SYSTEM, **CALNET** OR PUBLIC NUMBER.**

• **OUTGOING CALLS (TO NUMBERS OUTSIDE YOUR CENTREX SYSTEM) MAY BE TRANSFERRED ONLY TO ANOTHER STATION WITHIN YOUR CENTREX SYSTEM.**

### TRANSFER

- Depress Switchhook Once
  - Listen for Recall Dial Tone
  - Dial Number
- When Ringing is Heard, Hang Up,  
or \*

### CONSULTATION

(Talk To Another Number Without  
Being Heard By Caller)

- Depress Switchhook Once
- Listen for Recall Dial Tone
- Dial Number \*
- Consult
- When Consulted Party Hangs Up,  
Depress Switchhook to Return  
to Caller

### 3-WAY CALLING

(Add Another Number To A  
Call In Progress)

- Depress Switchhook Once
- Listen for Recall Dial Tone
- Dial Number \*
- Announce the Call
- Depress Switchhook to Establish a  
3-Way Conversation

(One party can hang up, leaving a  
2-way conversation as long as a  
Centrex station within your system  
remains on the line.)

\* If Number is Busy, or Doesn't Answer, Depress Switchhook to Reconnect Caller, Depress Switchhook Again to Clear Busy or Ringing.

WHEN  
CALLING  
FROM

# SAN FRANCISCO CENTREX

## 593 /597—**CALNET** PREFIX USERS ONLY

TO CALL

*Listen for dial tone then—DIAL*

- ANOTHER STATION WITHIN YOUR SYSTEM
- **CALNET** 7-DIGIT NUMBERS
- PUBLIC NUMBERS
  - Local Numbers  
(Usage Charges Apply)
  - Long Distance Numbers Within Your Area Code
  - Long Distance Numbers Outside Your Area Code
    - Within California
    - Outside California (Within U.S.)
      - Calls to Route Only Via **CALNET**
      - Calls to Route Via **CALNET** or Toll
    - Outside Continental U.S.
- INFORMATION
  - CALNET** Numbers (8:00 a.m.–5:00 p.m.)
  - TDD Only
  - Public Numbers
    - Directory Assistance Within Your Area Code  
(Charges Apply When Calls Exceed Allowance)
    - Directory Assistance Outside Your Area Code
    - WATS Toll-Free (800) Numbers  
(Many businesses have WATS numbers.  
If so, use the toll-free number.)
- DIRECTORY INFORMATION SERVICE
  - State (8:00 a.m.–5:00 p.m.)
  - TDD Only
  - Telephone Company
- CONFERENCE CALLS
  - Telephone Company
- TELEPHONE TROUBLE PROCEDURE

5-Digit Station Number  
8 + 7-Digit **CALNET** Number

9 + 7-Digit Public Number  
Check Public Telephone Directory  
9 + 7-Digit Public Number

9 + 1 + Area Code + 7-Digit Public Number

8 + Area Code + 7-Digit Public Number  
9 + 1 + Area Code + 7-Digit Public Number  
9 + 011 + Country Code + City Code  
+ Public Number  
(See Instructions in Public Telephone Directory)

8 + 437-9900  
8 + 437-9901

9 + 411

9 + 1 + Area Code + 555-1212  
9 + 1 + 800 + 555-1212

8 + 437-9900  
8 + 437-9901  
9 + 0

9 + 0—Ask for Conference Operator  
See Instructions Page A-5

**TRANSFER** • **INCOMING CALLS MAY BE TRANSFERRED TO ANY STATION WITHIN YOUR CENTREX SYSTEM, **CALNET** OR PUBLIC NUMBER.**

• **OUTGOING CALLS (TO NUMBERS OUTSIDE YOUR CENTREX SYSTEM) MAY BE TRANSFERRED ONLY TO ANOTHER STATION WITHIN YOUR CENTREX SYSTEM.**

### TRANSFER

- Depress Switchhook Once
  - Listen for Recall Dial Tone
  - Dial Number
- When Ringing is Heard, Hang Up,  
or \*

### CONSULTATION

(Talk To Another Number Without  
Being Heard By Caller)

- Depress Switchhook Once
- Listen for Recall Dial Tone
- Dial Number \*
- Consult
- When Consulted Party Hangs Up,  
Depress Switchhook to Return  
to Caller

### 3-WAY CALLING

(Add Another Number To A  
Call In Progress)

- Depress Switchhook Once
- Listen for Recall Dial Tone
- Dial Number \*
- Announce the Call
- Depress Switchhook to Establish a  
3-Way Conversation

(One party can hang up, leaving a  
2-way conversation as long as a  
Centrex station within your system  
remains on the line.)

\* If Number is Busy, or Doesn't Answer, Depress Switchhook to Reconnect Caller, Depress Switchhook Again to Clear Busy or Ringing.

# SAN JOSE CENTREX

## 522—CALNET PREFIX USERS ONLY

### TO CALL

Listen for dial tone then—DIAL

<ul style="list-style-type: none"> <li>• ANOTHER STATION WITHIN YOUR SYSTEM</li> <li>• <b>CALNET</b> 7-DIGIT NUMBERS</li> <li>• PUBLIC NUMBERS <ul style="list-style-type: none"> <li>—Local Numbers (Usage Charges Apply)</li> <li>—Long Distance Numbers Within Your Area Code</li> <li>—Long Distance Numbers Outside Your Area Code <ul style="list-style-type: none"> <li>—Within California</li> <li>—Outside California (Within U.S.) <ul style="list-style-type: none"> <li>—Calls to Route Only Via <b>CALNET</b></li> <li>—Calls to Route Via <b>CALNET</b> or Toll</li> </ul> </li> <li>—Outside Continental U.S.</li> </ul> </li> </ul> </li> <li>• INFORMATION <ul style="list-style-type: none"> <li>—<b>CALNET</b> Numbers (8:00 a.m.—5:00 p.m.) <ul style="list-style-type: none"> <li>—TDD Only</li> </ul> </li> <li>—Public Numbers <ul style="list-style-type: none"> <li>—Directory Assistance Within Your Area Code (Charges Apply When Calls Exceed Allowance)</li> <li>—Directory Assistance Outside Your Area Code</li> <li>—WATS Toll-Free (800) Numbers (Many businesses have WATS numbers. If so, use the toll-free number.)</li> </ul> </li> </ul> </li> <li>• DIRECTORY INFORMATION SERVICE <ul style="list-style-type: none"> <li>—State (8:00 a.m.—5:00 p.m.) <ul style="list-style-type: none"> <li>—TDD Only</li> </ul> </li> <li>—Telephone Company</li> </ul> </li> <li>• CONFERENCE CALLS <ul style="list-style-type: none"> <li>—6 Port (See Instructions Page A-7 Side B)</li> <li>—Telephone Company</li> </ul> </li> <li>• TELEPHONE TROUBLE PROCEDURE</li> </ul>	<p>5-Digit Station Number 8 + 7-Digit <b>CALNET</b> Number</p> <p>9 + 7-Digit Public Number Check Public Telephone Directory 9 + 7-Digit Public Number</p> <p>9 + Area Code + 7-Digit Public Number</p> <p>8 + Area Code + 7-Digit Public Number 9 + 1 + Area Code + 7-Digit Public Number 9 + 011 + Country Code + City Code + Public Number (See Instructions in Public Telephone Directory)</p> <p>8 + 437-9900 8 + 437-9901</p> <p>9 + 411</p> <p>9 + 1 + Area Code + 555-1212 9 + 1 + 800 + 555-1212</p> <p>8 + 437-9900 8 + 437-9901 9 + 0</p> <p>100 9 + 0—Ask for Conference Operator See Instructions Page A-5</p>
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**TRANSFER** • **INCOMING CALLS MAY BE TRANSFERRED TO ANY STATION WITHIN YOUR CENTREX SYSTEM, CALNET OR PUBLIC NUMBER.**  
• **OUTGOING CALLS (TO NUMBERS OUTSIDE YOUR CENTREX SYSTEM) MAY BE TRANSFERRED ONLY TO ANOTHER STATION WITHIN YOUR CENTREX SYSTEM.**

### TRANSFER

- Depress Switchhook Once
  - Listen for Recall Dial Tone
  - Dial Number
- When Ringing is Heard, Hang Up,  
or \*

### CONSULTATION

- (Talk To Another Number Without  
Being Heard By Caller)
- Depress Switchhook Once
  - Listen for Recall Dial Tone
  - Dial Number \*
  - Consult
  - When Consulted Party Hangs Up,  
Depress Switchhook to Return  
to Caller

### 3-WAY CALLING

- (Add Another Number To A  
Call In Progress)
- Depress Switchhook Once
  - Listen for Recall Dial Tone
  - Dial Number \*
  - Announce the Call
  - Depress Switchhook to Establish a  
3-Way Conversation
- (One party can hang up, leaving a  
2-way conversation as long as a  
Centrex station within your system  
remains on the line.)

\* If Number is Busy, or Doesn't Answer, Depress Switchhook to Reconnect Caller, Depress Switchhook Again to Clear Busy or Ringing.



# SAN LUIS OBISPO CENTREX

## 629—CALNET PREFIX USERS ONLY

### TO CALL

*Listen for dial tone then—DIAL*

<ul style="list-style-type: none"> <li>• ANOTHER STATION WITHIN YOUR SYSTEM</li> <li>• <b>CALNET</b> 7-DIGIT NUMBERS</li> <li>• PUBLIC NUMBERS <ul style="list-style-type: none"> <li>—Local Numbers (Usage Charges Apply)</li> <li>—Long Distance Numbers Within Your Area Code</li> <li>—Long Distance Numbers Outside Your Area Code <ul style="list-style-type: none"> <li>—Within California</li> <li>—Outside California (Within U.S.) <ul style="list-style-type: none"> <li>—Calls to Route Only Via <b>CALNET</b></li> <li>—Calls to Route Via <b>CALNET</b> or Toll</li> </ul> </li> <li>—Outside Continental U.S.</li> </ul> </li> </ul> </li> </ul>	4-Digit Station Number 8 + 7-Digit <b>CALNET</b> Number  9 + 7-Digit Public Number Check Public Telephone Directory 9 + 7-Digit Public Number  9 + 1 + Area Code + 7-Digit Public Number  8 + Area Code + 7-Digit Public Number 9 + 1 + Area Code + 7-Digit Public Number 9 + 011 + Country Code + City Code + Public Number (See Instructions in Public Telephone Directory)
<ul style="list-style-type: none"> <li>• INFORMATION <ul style="list-style-type: none"> <li>—<b>CALNET</b> Numbers (8:00 a.m.—5:00 p.m.)</li> <li>—TDD Only</li> <li>—Public Numbers <ul style="list-style-type: none"> <li>—Directory Assistance Within Your Area Code (Charges Apply When Calls Exceed Allowance—25¢ Per Call Over Allowance)</li> <li>—Directory Assistance Outside Your Area Code</li> <li>—WATS Toll-Free (800) Numbers (Many businesses have WATS numbers. If so, use the toll-free number.)</li> </ul> </li> </ul> </li> <li>• DIRECTORY INFORMATION SERVICE <ul style="list-style-type: none"> <li>—State (8:00 a.m.—5:00 p.m.)</li> <li>—TDD Only</li> <li>—Telephone Company</li> </ul> </li> <li>• CONFERENCE CALLS <ul style="list-style-type: none"> <li>—Telephone Company</li> </ul> </li> <li>• TELEPHONE TROUBLE PROCEDURE</li> </ul>	8 + 437-9900 8 + 437-9901  9 + 411  9 + 1 + Area Code + 555-1212 9 + 1 + 800 + 555-1212  8 + 437-9900 8 + 437-9901 9 + 0  9 + 0—Ask for Conference Operator See Instructions Page A-5

**TRANSFER** • **INCOMING CALLS MAY BE TRANSFERRED TO ANY STATION WITHIN YOUR CENTREX SYSTEM, CALNET OR PUBLIC NUMBER.**  
• **OUTGOING CALLS (TO NUMBERS OUTSIDE YOUR CENTREX SYSTEM) MAY BE TRANSFERRED ONLY TO ANOTHER STATION WITHIN YOUR CENTREX SYSTEM.**

### TRANSFER

- Depress Switchhook Once
  - Listen for Recall Dial Tone
  - Dial Number
- When Ringing is Heard, Hang Up,  
or \*

### CONSULTATION

(Talk To Another Number Without  
Being Heard By Caller)

- Depress Switchhook Once
- Listen for Recall Dial Tone
- Dial Number \*
- Consult
- When Consulted Party Hangs Up,  
Depress Switchhook to Return  
to Caller

### 3-WAY CALLING

(Add Another Number To A  
Call In Progress)

- Depress Switchhook Once
- Listen for Recall Dial Tone
- Dial Number \*
- Announce the Call
- Depress Switchhook to Establish a  
3-Way Conversation

(One party can hang up, leaving a  
2-way conversation as long as a  
Centrex station within your system  
remains on the line.)

\* If Number is Busy, or Doesn't Answer, Depress Switchhook to Reconnect Caller, Depress Switchhook Again to Clear Busy or Ringing.

# SANTA ANA CENTREX

## 657—CALNET PREFIX USERS ONLY

### TO CALL

*Listen for dial tone then—DIAL*

<ul style="list-style-type: none"> <li>• ANOTHER STATION WITHIN YOUR SYSTEM</li> <li>• <b>CALNET</b> 7-DIGIT NUMBERS</li> <li>• PUBLIC NUMBERS <ul style="list-style-type: none"> <li>—Local Numbers (Usage Charges Apply)</li> <li>—Long Distance Numbers Within Your Area Code</li> <li>—Long Distance Numbers Outside Your Area Code <ul style="list-style-type: none"> <li>—Within California</li> <li>—Outside California (Within U.S.) <ul style="list-style-type: none"> <li>—Calls to Route Only Via <b>CALNET</b></li> <li>—Calls to Route Via <b>CALNET</b> or Toll</li> </ul> </li> <li>—Outside Continental U.S.</li> </ul> </li> </ul> </li> </ul>	4-Digit Station Number 8 + 7-Digit <b>CALNET</b> Number  9 + 7-Digit Public Number Check Public Telephone Directory 9 + 7-Digit Public Number  9 + 1 + Area Code + 7-Digit Public Number  8 + Area Code + 7-Digit Public Number 9 + 1 + Area Code + 7-Digit Public Number 9 + 011 + Country Code + City Code + Public Number (See Instructions in Public Telephone Directory)
<ul style="list-style-type: none"> <li>• INFORMATION <ul style="list-style-type: none"> <li>—<b>CALNET</b> Numbers (8:00 a.m.—5:00 p.m.) <ul style="list-style-type: none"> <li>—TDD Only</li> </ul> </li> <li>—Public Numbers <ul style="list-style-type: none"> <li>—Directory Assistance Within Your Area Code (Charges Apply When Calls Exceed Allowance)</li> <li>—Directory Assistance Outside Your Area Code</li> <li>—WATS Toll-Free (800) Numbers (Many businesses have WATS numbers. If so, use the toll-free number.)</li> </ul> </li> </ul> </li> <li>• DIRECTORY INFORMATION SERVICE <ul style="list-style-type: none"> <li>—State (8:00 a.m.—5:00 p.m.) <ul style="list-style-type: none"> <li>—TDD Only</li> </ul> </li> <li>—Telephone Company</li> </ul> </li> <li>• CONFERENCE CALLS <ul style="list-style-type: none"> <li>—6 Port (See Instructions Page A-7 Side B)</li> <li>—Telephone Company</li> </ul> </li> <li>• TELEPHONE TROUBLE PROCEDURE</li> </ul>	8 + 437-9900 8 + 437-9901  9 + 411  9 + 1 + Area Code + 555-1212 9 + 1 + 800 + 555-1212  8 + 437-9900 8 + 437-9901 9 + 0  110 9 + 0—Ask for Conference Operator See Instructions Page A-5

**TRANSFER** • **INCOMING CALLS MAY BE TRANSFERRED TO ANY STATION WITHIN YOUR CENTREX SYSTEM, CALNET OR PUBLIC NUMBER.**  
• **OUTGOING CALLS (TO NUMBERS OUTSIDE YOUR CENTREX SYSTEM) MAY BE TRANSFERRED ONLY TO ANOTHER STATION WITHIN YOUR CENTREX SYSTEM.**

### TRANSFER

- Depress Switchhook Once
  - Listen for Recall Dial Tone
  - Dial Number
- When Ringing is Heard, Hang Up,  
or \*

### CONSULTATION

(Talk To Another Number Without  
Being Heard By Caller)

- Depress Switchhook Once
- Listen for Recall Dial Tone
- Dial Number \*
- Consult
- When Consulted Party Hangs Up,  
Depress Switchhook to Return  
to Caller

### 3-WAY CALLING

(Add Another Number To A  
Call In Progress)

- Depress Switchhook Once
- Listen for Recall Dial Tone
- Dial Number \*
- Announce the Call
- Depress Switchhook to Establish a  
3-Way Conversation

(One party can hang up, leaving a  
2-way conversation as long as a  
Centrex station within your system  
remains on the line.)

\* If Number is Busy, or Doesn't Answer, Depress Switchhook to Reconnect Caller, Depress Switchhook Again to Clear Busy or Ringing.

# SANTA ROSA CENTREX

## 590—CALNET PREFIX USERS ONLY

### TO CALL

*Listen for dial tone then—DIAL*

<ul style="list-style-type: none"> <li>• ANOTHER STATION WITHIN YOUR SYSTEM</li> <li>• <b>CALNET</b> 7-DIGIT NUMBERS</li> <li>• PUBLIC NUMBERS <ul style="list-style-type: none"> <li>—Local Numbers (Usage Charges Apply)</li> <li>—Long Distance Numbers Within Your Area Code</li> <li>—Long Distance Numbers Outside Your Area Code <ul style="list-style-type: none"> <li>—Within California</li> <li>—Outside California (Within U.S.) <ul style="list-style-type: none"> <li>—Calls to Route Only Via <b>CALNET</b></li> <li>—Calls to Route Via <b>CALNET</b> or Toll</li> </ul> </li> <li>—Outside Continental U.S.</li> </ul> </li> </ul> </li> </ul>	4-Digit Station Number 8 + 7-Digit <b>CALNET</b> Number  9 + 7-Digit Public Number Check Public Telephone Directory 9 + 7-Digit Public Number  9 + 1 + Area Code + 7-Digit Public Number  8 + Area Code + 7-Digit Public Number 9 + 1 + Area Code + 7-Digit Public Number 9 + 011 + Country Code + City Code + Public Number (See Instructions in Public Telephone Directory)
<ul style="list-style-type: none"> <li>• INFORMATION <ul style="list-style-type: none"> <li>—<b>CALNET</b> Numbers (8:00 a.m.—5:00 p.m.)</li> <li>—TDD Only</li> <li>—Public Numbers <ul style="list-style-type: none"> <li>—Directory Assistance Within Your Area Code (Charges Apply When Calls Exceed Allowance)</li> <li>—Directory Assistance Outside Your Area Code</li> <li>—WATS Toll-Free (800) Numbers (Many businesses have WATS numbers. If so, use the toll-free number.)</li> </ul> </li> </ul> </li> <li>• DIRECTORY INFORMATION SERVICE <ul style="list-style-type: none"> <li>—State (8:00 a.m.—5:00 p.m.)</li> <li>—TDD Only</li> <li>—Telephone Company</li> </ul> </li> <li>• CONFERENCE CALLS <ul style="list-style-type: none"> <li>—Telephone Company</li> </ul> </li> <li>• TELEPHONE TROUBLE PROCEDURE</li> </ul>	8 + 437-9900 8 + 437-9901  9 + 411  9 + 1 + Area Code + 555-1212 9 + 1 + 800 + 555-1212  8 + 437-9900 8 + 437-9901 9 + 0  9 + 0—Ask for Conference Operator See Instructions Page A-5

**TRANSFER** • **INCOMING CALLS MAY BE TRANSFERRED TO ANY STATION WITHIN YOUR CENTREX SYSTEM, CALNET OR PUBLIC NUMBER.**  
• **OUTGOING CALLS (TO NUMBERS OUTSIDE YOUR CENTREX SYSTEM) MAY BE TRANSFERRED ONLY TO ANOTHER STATION WITHIN YOUR CENTREX SYSTEM.**

### TRANSFER

- Depress Switchhook Once
  - Listen for Recall Dial Tone
  - Dial Number
- When Ringing is Heard, Hang Up,  
or \*

### CONSULTATION

(Talk To Another Number Without  
Being Heard By Caller)

- Depress Switchhook Once
- Listen for Recall Dial Tone
- Dial Number \*
- Consult
- When Consulted Party Hangs Up,  
Depress Switchhook to Return  
to Caller

### 3-WAY CALLING

(Add Another Number To A  
Call In Progress)

- Depress Switchhook Once
  - Listen for Recall Dial Tone
  - Dial Number \*
  - Announce the Call
  - Depress Switchhook to Establish a  
3-Way Conversation
- (One party can hang up, leaving a  
2-way conversation as long as a  
Centrex station within your system  
remains on the line.)

\* If Number is Busy, or Doesn't Answer, Depress Switchhook to Reconnect Caller, Depress Switchhook Again to Clear Busy or Ringing.

# STOCKTON CENTREX

## 423—CALNET PREFIX USERS ONLY

### TO CALL

*Listen for dial tone then—DIAL*

<ul style="list-style-type: none"> <li>• ANOTHER STATION WITHIN YOUR SYSTEM</li> <li>• <b>CALNET</b> 7-DIGIT NUMBERS</li> <li>• PUBLIC NUMBERS <ul style="list-style-type: none"> <li>—Local Numbers (Usage Charges Apply)</li> <li>—Long Distance Numbers Within Your Area Code</li> <li>—Long Distance Numbers Outside Your Area Code <ul style="list-style-type: none"> <li>—Within California</li> <li>—Outside California (Within U.S.) <ul style="list-style-type: none"> <li>—Calls to Route Only Via <b>CALNET</b></li> <li>—Calls to Route Via <b>CALNET</b> or Toll</li> </ul> </li> <li>—Outside Continental U.S.</li> </ul> </li> </ul> </li> </ul>	4-Digit Station Number 8 + 7-Digit <b>CALNET</b> Number  9 + 7-Digit Public Number Check Public Telephone Directory 9 + 7-Digit Public Number  9 + 1 + Area Code + 7-Digit Public Number  8 + Area Code + 7-Digit Public Number 9 + 1 + Area Code + 7-Digit Public Number 9 + 011 + Country Code + City Code + Public Number (See Instructions in Public Telephone Directory)
<ul style="list-style-type: none"> <li>• INFORMATION <ul style="list-style-type: none"> <li>—<b>CALNET</b> Numbers (8:00 a.m.—5:00 p.m.)</li> <li>—TDD Only</li> <li>—Public Numbers <ul style="list-style-type: none"> <li>—Directory Assistance Within Your Area Code (Charges Apply When Calls Exceed Allowance)</li> <li>—Directory Assistance Outside Your Area Code</li> <li>—WATS Toll-Free (800) Numbers (Many businesses have WATS numbers. If so, use the toll-free number.)</li> </ul> </li> </ul> </li> <li>• DIRECTORY INFORMATION SERVICE <ul style="list-style-type: none"> <li>—State (8:00 a.m.—5:00 p.m.)</li> <li>—TDD Only</li> <li>—Telephone Company</li> </ul> </li> <li>• CONFERENCE CALLS <ul style="list-style-type: none"> <li>—Telephone Company</li> </ul> </li> <li>• TELEPHONE TROUBLE PROCEDURE</li> </ul>	8 + 437-9900 8 + 437-9901  9 + 411  9 + 1 + Area Code + 555-1212 9 + 1 + 800 + 555-1212  8 + 437-9900 8 + 437-9901 9 + 0  9 + 0—Ask for Conference Operator See Instructions Page A-5

**TRANSFER** • **INCOMING CALLS MAY BE TRANSFERRED TO ANY STATION WITHIN YOUR CENTREX SYSTEM, CALNET OR PUBLIC NUMBER.**  
• **OUTGOING CALLS (TO NUMBERS OUTSIDE YOUR CENTREX SYSTEM) MAY BE TRANSFERRED ONLY TO ANOTHER STATION WITHIN YOUR CENTREX SYSTEM.**

### TRANSFER

- Depress Switchhook Once
  - Listen for Recall Dial Tone
  - Dial Number
- When Ringing is Heard, Hang Up,  
or \*

### CONSULTATION

(Talk To Another Number Without  
Being Heard By Caller)

- Depress Switchhook Once
- Listen for Recall Dial Tone
- Dial Number \*
- Consult
- When Consulted Party Hangs Up,  
Depress Switchhook to Return  
to Caller

### 3-WAY CALLING

(Add Another Number To A  
Call In Progress)

- Depress Switchhook Once
  - Listen for Recall Dial Tone
  - Dial Number \*
  - Announce the Call
  - Depress Switchhook to Establish a  
3-Way Conversation
- (One party can hang up, leaving a  
2-way conversation as long as a  
Centrex station within your system  
remains on the line.)

\* If Number is Busy, or Doesn't Answer, Depress Switchhook to Reconnect Caller, Depress Switchhook Again to Clear Busy or Ringing.

# UKIAH CENTREX

## 553—CALNET PREFIX USERS ONLY

### TO CALL

*Listen for dial tone then—DIAL*

<ul style="list-style-type: none"> <li>• ANOTHER STATION WITHIN YOUR SYSTEM</li> <li>• <b>CALNET</b> 7-DIGIT NUMBERS</li> <li>• PUBLIC NUMBERS <ul style="list-style-type: none"> <li>—Local Numbers (Usage Charges Apply)</li> <li>—Long Distance Numbers Within Your Area Code</li> <li>—Long Distance Numbers Outside Your Area Code <ul style="list-style-type: none"> <li>—Within California</li> <li>—Within U.S. <ul style="list-style-type: none"> <li>—Calls to Route Only Via <b>CALNET</b></li> <li>—Calls to Route Via <b>CALNET</b> or Toll</li> </ul> </li> <li>—Outside Continental U.S.</li> </ul> </li> </ul> </li> </ul>	4-Digit Station Number 8 + 7-Digit <b>CALNET</b> Number  9 + 7-Digit Public Number Check Public Telephone Directory 9 + 7-Digit Public Number  9 + 1 + Area Code + 7-Digit Public Number  8 + Area Code + 7-Digit Public Number 9 + 1 + Area Code + 7-Digit Public Number 9 + 011 + Country Code + City Code + Public Number (See Instructions in Public Telephone Directory)
<ul style="list-style-type: none"> <li>• INFORMATION <ul style="list-style-type: none"> <li>—<b>CALNET</b> Numbers (8:00 a.m.—5:00 p.m.)</li> <li>—TDD Only</li> <li>—Public Numbers <ul style="list-style-type: none"> <li>—Directory Assistance Within Your Area Code (Charges Apply When Calls Exceed Allowance)</li> <li>—Directory Assistance Outside Your Area Code</li> <li>—WATS Toll-Free (800) Numbers (Many businesses have WATS numbers. If so, use the toll-free number.)</li> </ul> </li> </ul> </li> <li>• DIRECTORY INFORMATION SERVICE <ul style="list-style-type: none"> <li>—State (8:00 a.m.—5:00 p.m.)</li> <li>—TDD Only</li> <li>—Telephone Company</li> </ul> </li> <li>• CONFERENCE CALLS <ul style="list-style-type: none"> <li>—Telephone Company</li> </ul> </li> <li>• TELEPHONE TROUBLE PROCEDURE</li> </ul>	8 + 437-9900 8 + 437-9901  9 + 411  9 + 1 + Area Code + 555-1212 9 + 1 + 800 + 555-1212  8 + 437-9900 8 + 437-9901 9 + 0  9 + 0—Ask for Conference Operator See Instructions Page A-5

**TRANSFER** • **INCOMING CALLS MAY BE TRANSFERRED TO ANY STATION WITHIN YOUR CENTREX SYSTEM, CALNET OR PUBLIC NUMBER.**  
• **OUTGOING CALLS (TO NUMBERS OUTSIDE YOUR CENTREX SYSTEM) MAY BE TRANSFERRED ONLY TO ANOTHER STATION WITHIN YOUR CENTREX SYSTEM.**

### TRANSFER

- Depress Switchhook Once
  - Listen for Recall Dial Tone
  - Dial Number
- When Ringing is Heard, Hang Up,  
or \*

### CONSULTATION

(Talk To Another Number Without  
Being Heard By Caller)

- Depress Switchhook Once
- Listen for Recall Dial Tone
- Dial Number \*
- Consult
- When Consulted Party Hangs Up,  
Depress Switchhook to Return  
to Caller

### 3-WAY CALLING

(Add Another Number To A  
Call In Progress)

- Depress Switchhook Once
  - Listen for Recall Dial Tone
  - Dial Number \*
  - Announce the Call
  - Depress Switchhook to Establish a  
3-Way Conversation
- (One party can hang up, leaving a  
2-way conversation as long as a  
Centrex station within your system  
remains on the line.)

\* If Number is Busy, or Doesn't Answer, Depress Switchhook to Reconnect Caller, Depress Switchhook Again to Clear Busy or Ringing.

# VALLEJO CENTREX

## 574—CALNET PREFIX USERS ONLY

### TO CALL

*Listen for dial tone then—DIAL*

<ul style="list-style-type: none"> <li>• ANOTHER STATION WITHIN YOUR SYSTEM</li> <li>• <b>CALNET</b> 7-DIGIT NUMBERS</li> <li>• PUBLIC NUMBERS <ul style="list-style-type: none"> <li>—Local Numbers (Usage Charges Apply)</li> <li>—Long Distance Numbers Within Your Area Code</li> <li>—Long Distance Numbers Outside Your Area Code <ul style="list-style-type: none"> <li>—Within California</li> <li>—Outside California (Within U.S.) <ul style="list-style-type: none"> <li>—Calls to Route Only Via <b>CALNET</b></li> <li>—Calls to Route Via <b>CALNET</b> or Toll</li> </ul> </li> <li>—Outside Continental U.S.</li> </ul> </li> </ul> </li> </ul>	4-Digit Station Number 8 + 7-Digit <b>CALNET</b> Number  9 + 7-Digit Public Number Check Public Telephone Directory 9 + 7-Digit Public Number  9 + 1 + Area Code + 7-Digit Public Number  8 + Area Code + 7-Digit Public Number 9 + 1 + Area Code + 7-Digit Public Number 9 + 011 + Country Code + City Code + Public Number (See Instructions in Public Telephone Directory)
<ul style="list-style-type: none"> <li>• INFORMATION <ul style="list-style-type: none"> <li>—<b>CALNET</b> Numbers (8:00 a.m.–5:00 p.m.)</li> <li>—TDD Only</li> <li>—Public Numbers <ul style="list-style-type: none"> <li>—Directory Assistance Within Your Area Code (Charges Apply When Calls Exceed Allowance)</li> <li>—Directory Assistance Outside Your Area Code</li> <li>—WATS Toll-Free (800) Numbers (Many businesses have WATS numbers. If so, use the toll-free number.)</li> </ul> </li> </ul> </li> <li>• DIRECTORY INFORMATION SERVICE <ul style="list-style-type: none"> <li>—State (8:00 a.m.–5:00 p.m.)</li> <li>—TDD Only</li> <li>—Telephone Company</li> </ul> </li> <li>• CONFERENCE CALLS <ul style="list-style-type: none"> <li>—Telephone Company</li> </ul> </li> <li>• TELEPHONE TROUBLE PROCEDURE</li> </ul>	8 + 437-9900 8 + 437-9901  9 + 411  9 + 1 + Area Code + 555-1212 9 + 1 + 800 + 555-1212  8 + 437-9900 8 + 437-9901 9 + 0  9 + 0—Ask for Conference Operator See Instructions Page A-5

**TRANSFER** • **INCOMING CALLS MAY BE TRANSFERRED TO ANY STATION WITHIN YOUR CENTREX SYSTEM OR TO ANY 7-DIGIT CALNET NUMBER.**  
• **OUTGOING CALLS (TO NUMBERS OUTSIDE YOUR CENTREX SYSTEM) MAY BE TRANSFERRED ONLY TO ANOTHER STATION WITHIN YOUR CENTREX SYSTEM.**

### TRANSFER

- Depress Switchhook Once
  - Listen for Recall Dial Tone
  - Dial Number
- When Ringing is Heard, Hang Up,  
or \*

### CONSULTATION

(Talk To Another Number Without  
Being Heard By Caller)

- Depress Switchhook Once
- Listen for Recall Dial Tone
- Dial Number \*
- Consult
- When Consulted Party Hangs Up,  
Depress Switchhook to Return  
to Caller

### 3-WAY CALLING

(Add Another Number To A  
Call In Progress)

- Depress Switchhook Once
- Listen for Recall Dial Tone
- Dial Number \*
- Announce the Call
- Depress Switchhook to Establish a  
3-Way Conversation

(One party can hang up, leaving a  
2-way conversation as long as a  
Centrex station within your system  
remains on the line.)

\* If Number is Busy, or Doesn't Answer, Depress Switchhook to Reconnect Caller, Depress Switchhook Again to Clear Busy or Ringing.

